

24 February 2022

# Innovate faster and build a smarter business with AI & ML on AWS

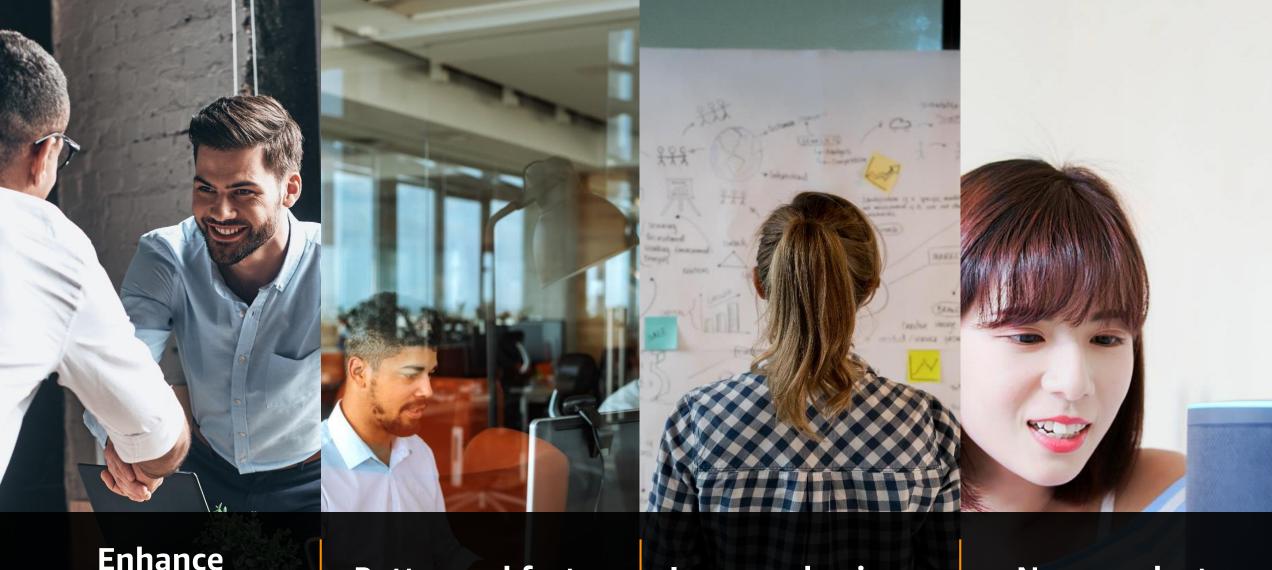
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Enhance customer experience

Better and faster decision-making

Improve business operations

New products & services

### What is it?



### **Artificial intelligence (AI)**

Any technique that enables computers to mimic human intelligence using logic, if-then statements, and machine learning (including deep learning)



Machine learning (ML)

A subset of AI that uses machines to search for patterns in data to build logic models automatically



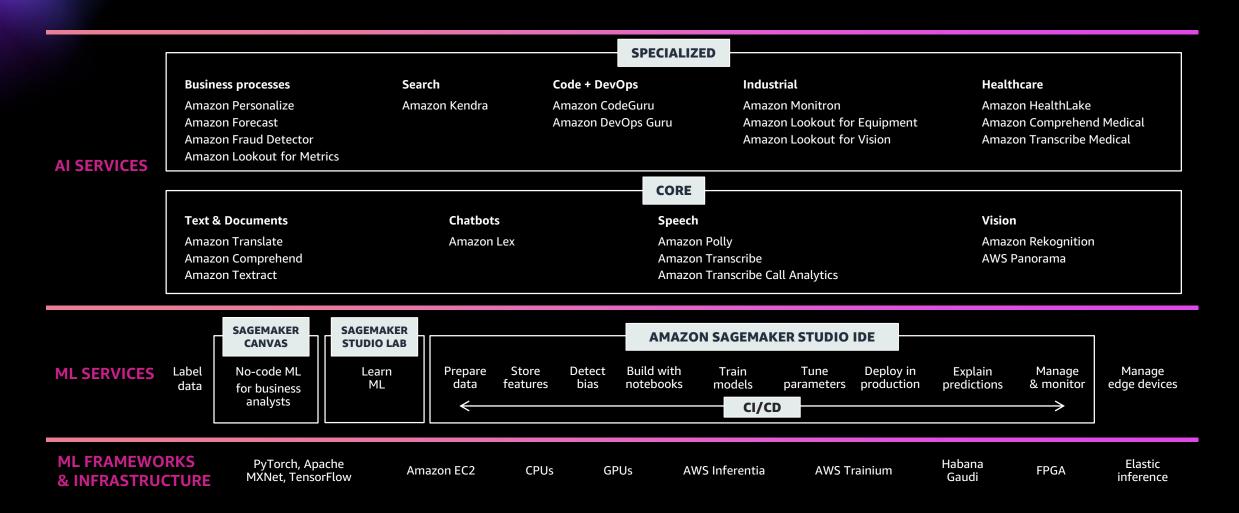
Deep learning (DL)

A subset of ML composed of deeply multi-layered neural networks that perform tasks like speech and image recognition



### The AWS ML stack

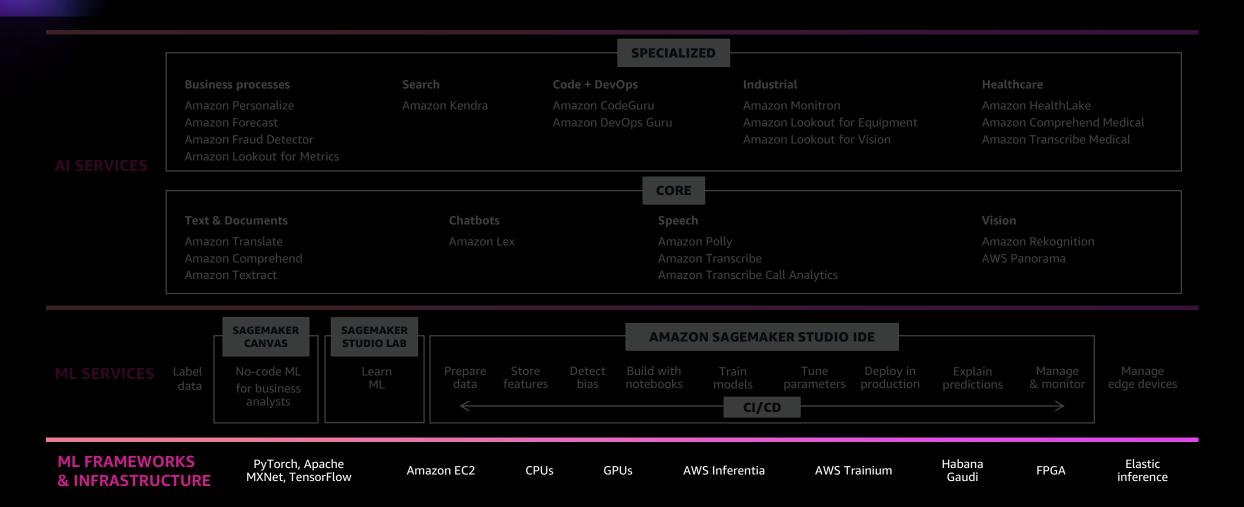
### Broadest and most complete set of machine learning capabilities





### The AWS ML stack

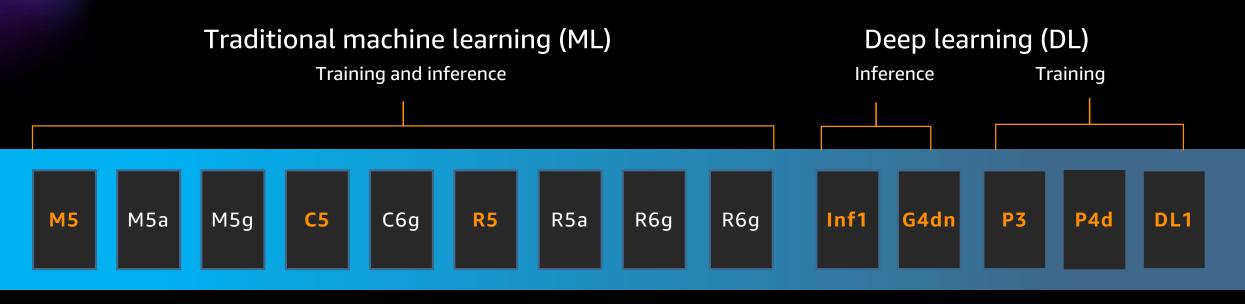
### Broadest and most complete set of machine learning capabilities





### Broadest and deepest compute infrastructure for AI/ML

Choice of CPUs, GPUs, and accelerators for your performance and budget needs











Cascade Lake CPU Skylake CPU Habana Gaudi accelerators **EPYC CPU** 

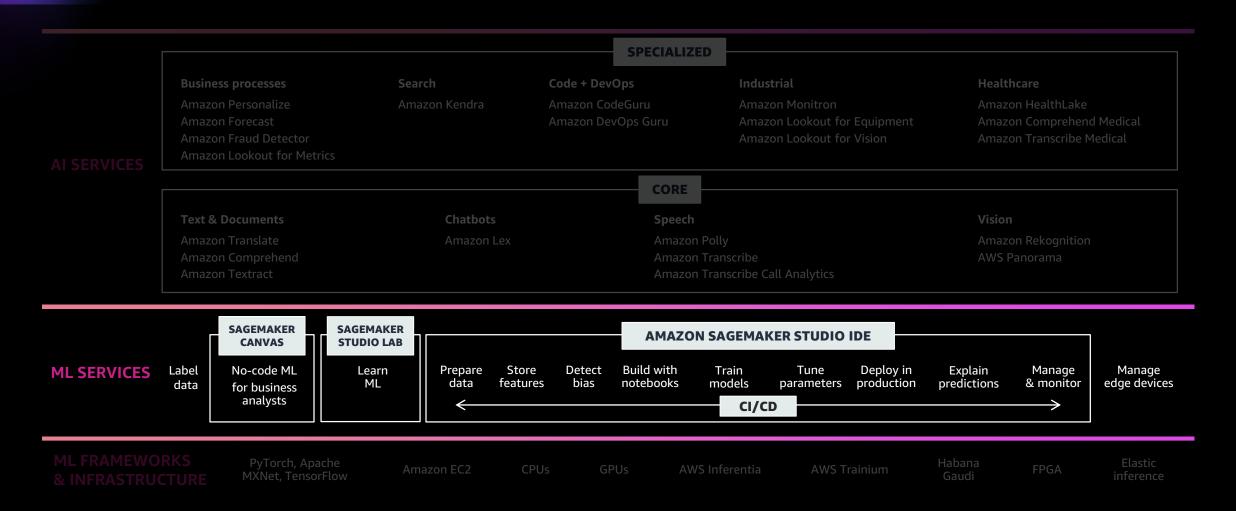
AWS Graviton AWS Inferentia AWS Trainium

A100, V100, T4 GPUs



### The AWS ML stack

### Broadest and most complete set of machine learning capabilities





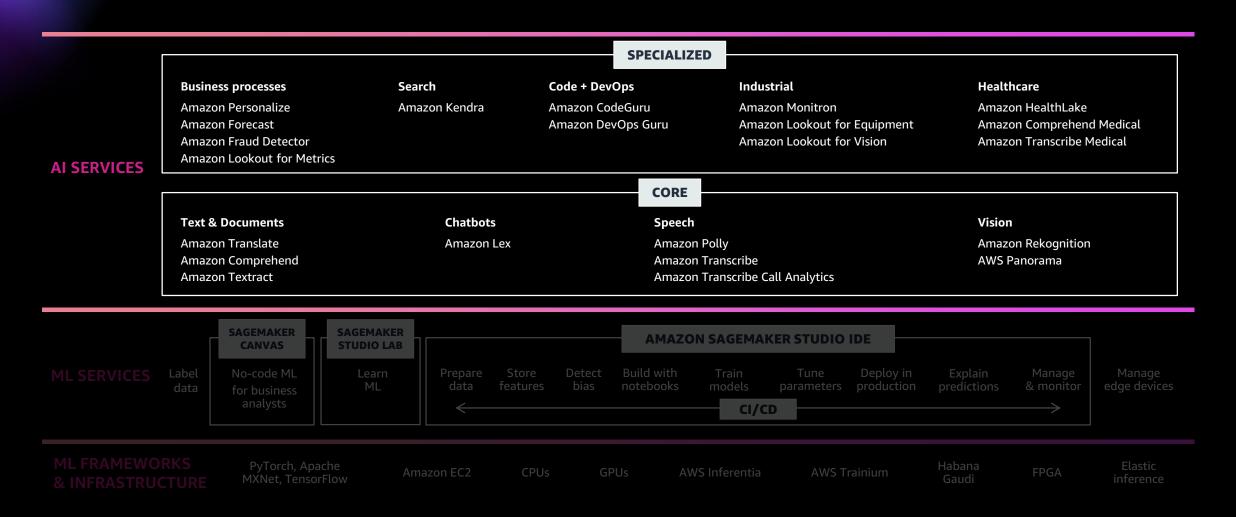
### Amazon SageMaker: Built to make ML more accessible

Label Collect and Check Visualize in Store notebooks prepare data data features data Deploy in CI/CD Pick Train Manage Tune algorithm production and monitor models parameters **SageMaker Studio IDE** 



### The AWS ML stack

### Broadest and most complete set of machine learning capabilities





## Al Services: Easily add intelligence to applications

No machine learning skills required







**Chatbots** 



**Business tools** 



Search



Healthcare



Speech



**Text** 



**Contact centers** 



Code and DevOps

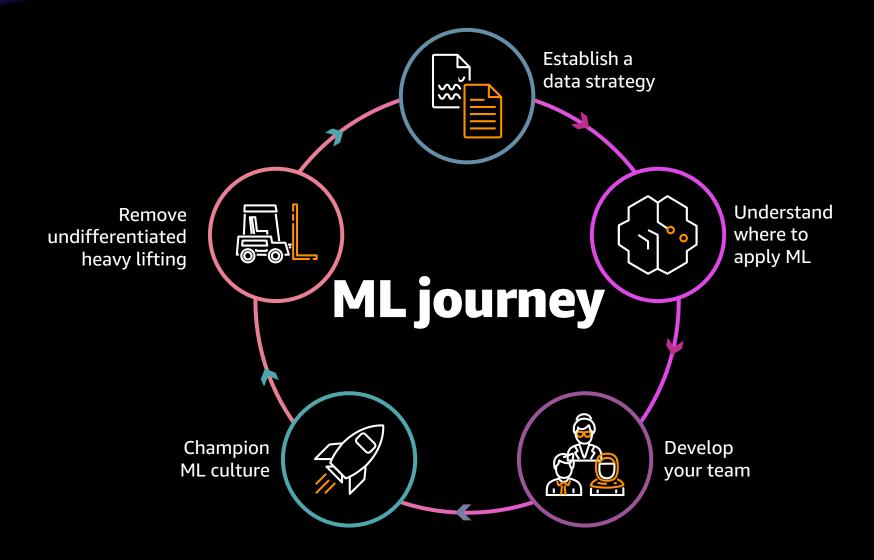


**Industrial** 



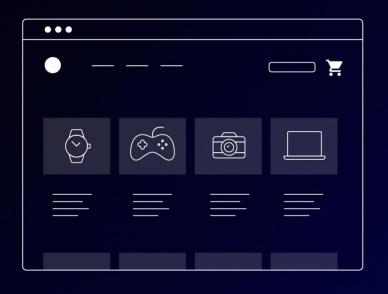
# **Evolution to AI/ML**









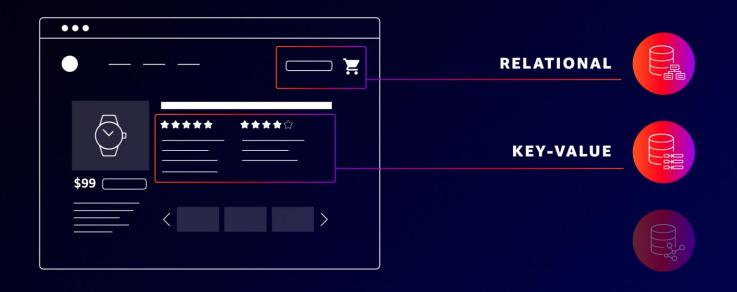










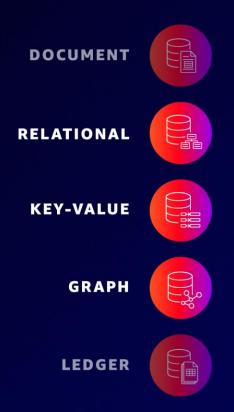
























"How are my customer satisfaction scores trending quarter over quarter?"













"How should I forecast the sales of a brand new product to my business?"











### **Analyze + Visualize**



**BUSINESS INTELLIGENCE DASHBOARD** 



DATA STREAMING



SEARCH + ANALYZE



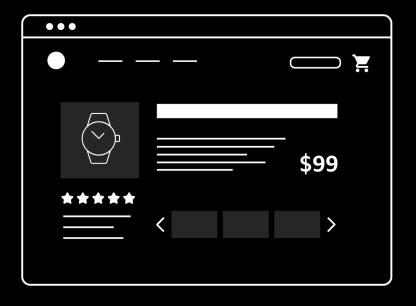
**DATA WAREHOUSE** 















**Store + Access** 



Analyze + Visualize



**Predict** 

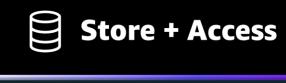




Security + Access Control



Most comprehensive set of services for the entire end-to-end data, analytics, and ML journey for all workloads and all types of data



Relational and purpose-built databases, IoT, data lake



**Analyze + Visualize** 

Purpose-built analytics tools and business intelligence

**Security + Access Control** 



**Predict** 

Machine learning and Al services



### **More than 1.5 million AWS customers**

use database, analytics, or machine learning AWS services



#### More than 1.5 million AWS customers

use database, analytics, or machine learning AWS services





# Driving business outcomes with AI/ML



# **Business impact of machine learning**



### OPTIMIZING BUSINESS WITH NEW EFFICIENCIES

Create greater efficiency through sophisticated demand planning and forecasting models



### MAKING SMARTER, FASTER DECISIONS

Make more informed, faster decisions to act on opportunities sooner and get better results



# ADDING NEW CAPABILITIES TO EXISTING PRODUCTS

Enrich existing product to improve customer engagement and attract new users through deeper experiences

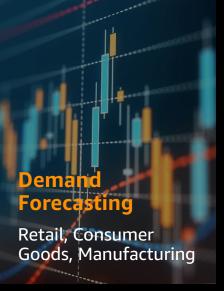


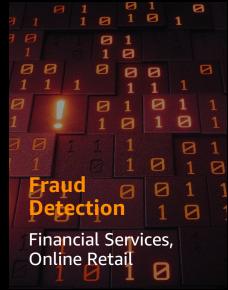
### INVENTING NET-NEW PRODUCTS

Use data to develop innovative ideas and bring new products to market























# moderna

messenger therapeutics

Moderna Therapeutics is using AWS

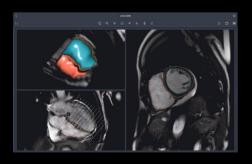
Machine Learning to automate their lab
and manufacturing processes, making it
even faster for them to develop mRNA
vaccines and bring them to market



Using AWS ML, GE Healthcare developed a model that can learn from thousands of medical scans to detect anomalies more accurately and efficiently, allowing radiologists to prioritize patients needing immediate attention.



X-Ray analysis



MRI scans analysis



Wanted to increase customer loyalty by improving customer engagement and driving new product purchase rates across 600,000 daily shoppers across 189 stores

Used Amazon Personalize to analyze sales history, product metadata, and user profiles to improve coupon recommendation service.

**5x increase** in response to recommended products compared to legacy solution leading and Increased **new product purchase to 40%.** 





Drive down pickup and delivery times for customers, for example a store in Australia averaged delivery times of under 5 minutes, from order to doorstep, across an entire week

Created a data lake consisting of key order information and **predict the likelihood that an order will be placed**, so a store can begin making that order right before it is placed

Store employees view an ordering screen displaying specific pizzas with various color indicators corresponding to the likelihood of those pizzas being ordered

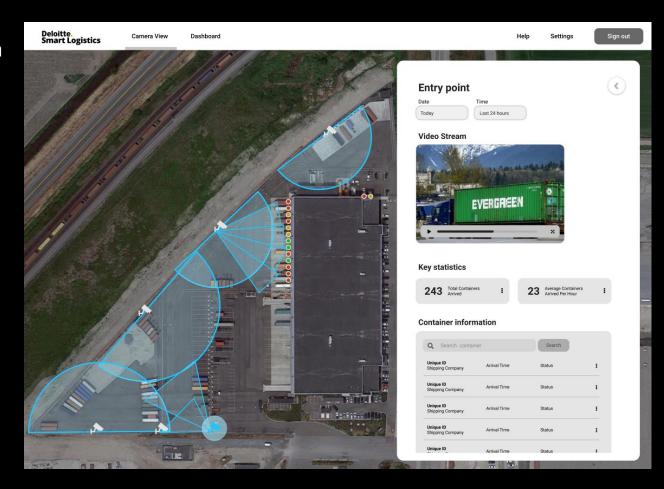


## Container tracking at the Port of Vancouver

Deloitte is working with others leveraging AWS Panorama to deploy cameras that allow for comprehensive tracking of container movement across the entire site.

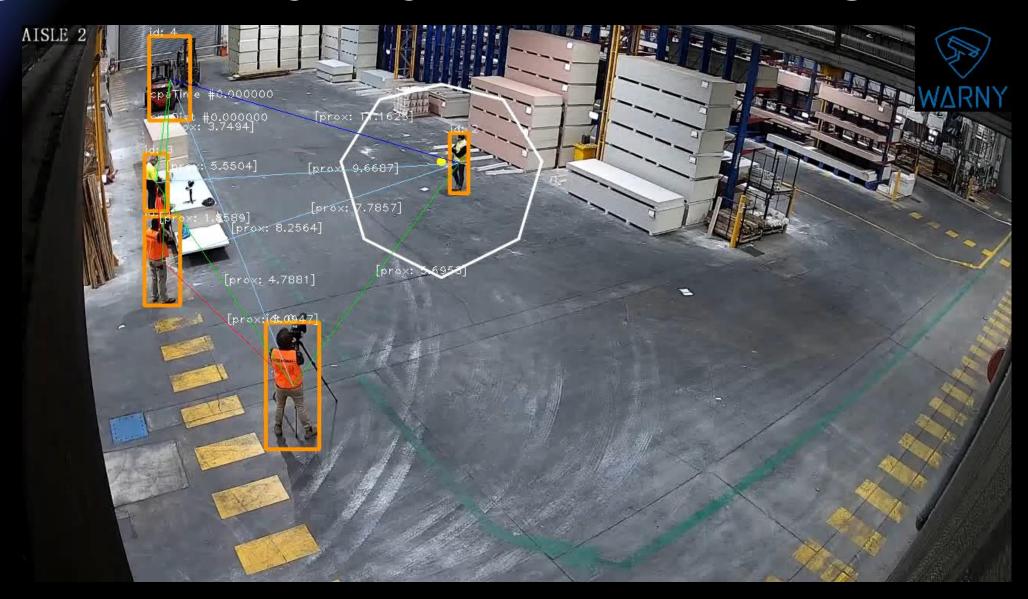


Optimized ground operations and expedited container inspection with increased data privacy and security with computer vision inference at the edge





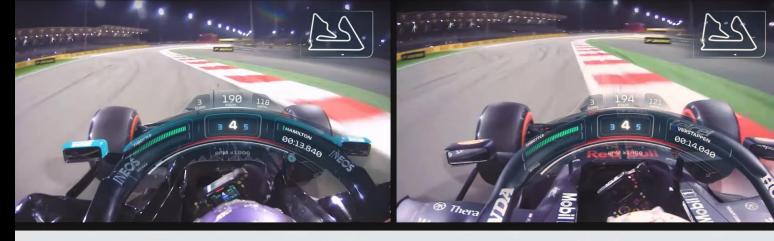
## **Bigmate Warny – Dynamic Geofencing**



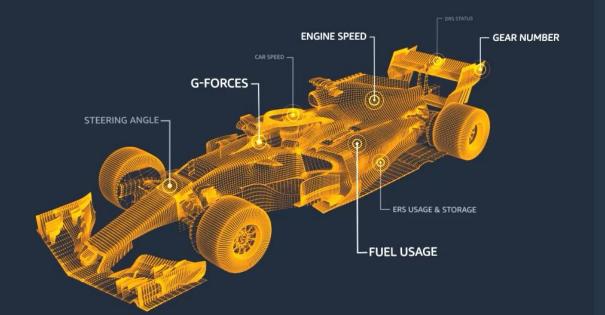


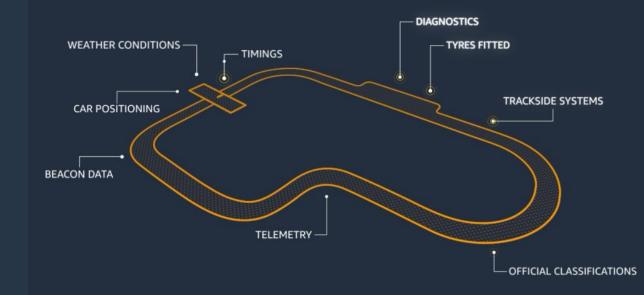
#### Formula 1 insights

Every F1 car contains 300 sensors which generate 1.1 million telemetry data points per second transmitted from the cars to the pits. This real-time data is combined with over 70 years of historical race data to extract rich insights that inform, educate, and enrich the fan experience and bring about more insight on the choice of race strategy that creates winning performances on the track

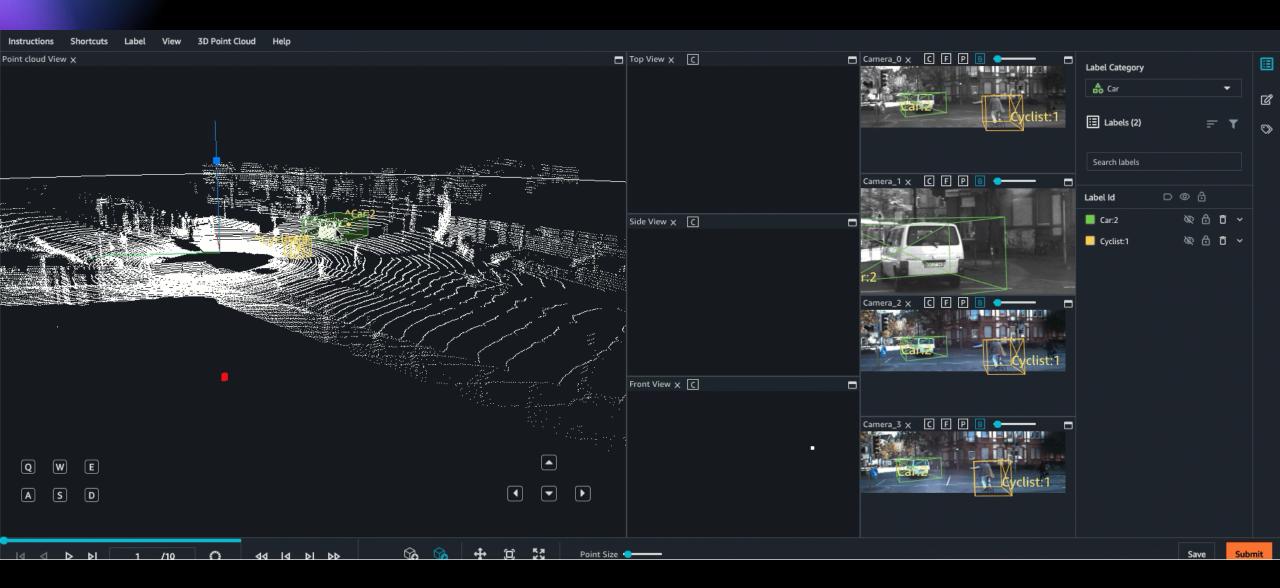




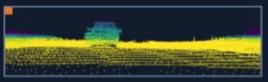


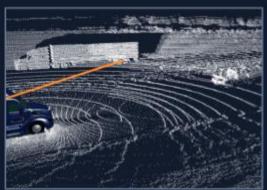


#### **3D Point Clouds & Sensorfusion**







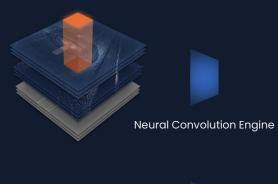


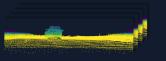




Complex object detection models for autonomous driving and needed to reduce training time to get models to market faster.

Reduced model development cycle time **from** weeks to less than a day, accelerating the pace of innovation and increased data scientist productivity by 10x.





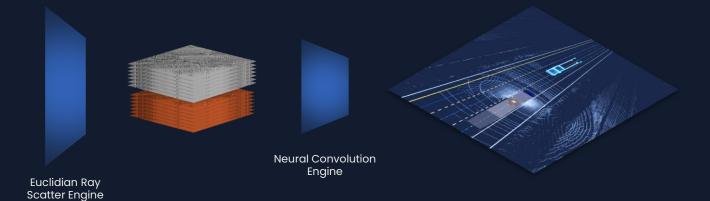


Range Conv. Engine





Image Fusion Engine

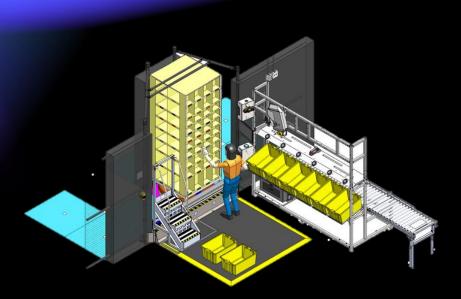




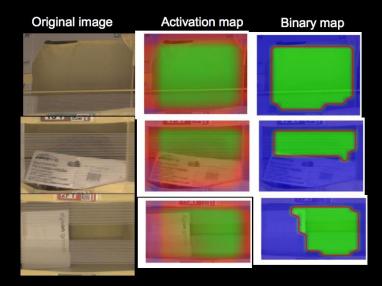
# amazon 3









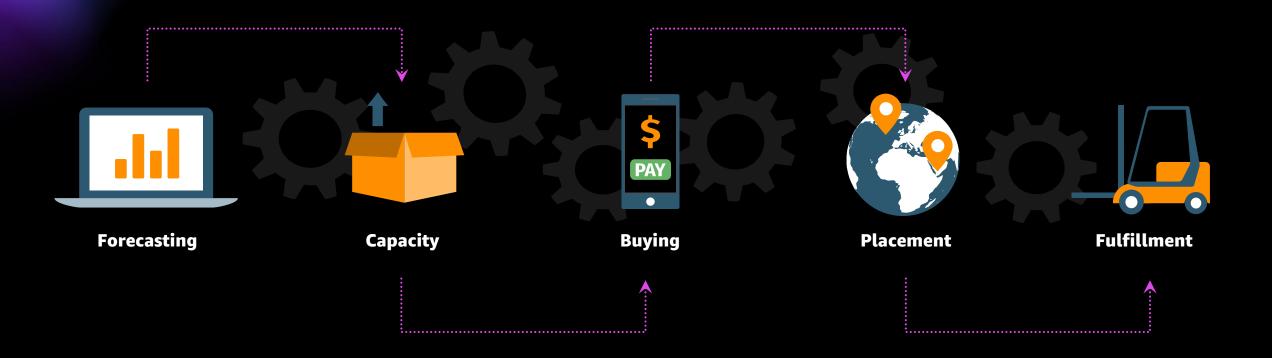


Computer Vision Implementation to identify empty space, detect object misplacements and computer assisted placement, decreasing cognitive load





### **Amazon's Supply Chain – Automation End-to-End**

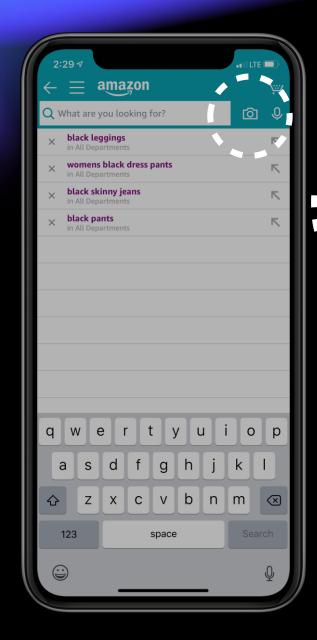


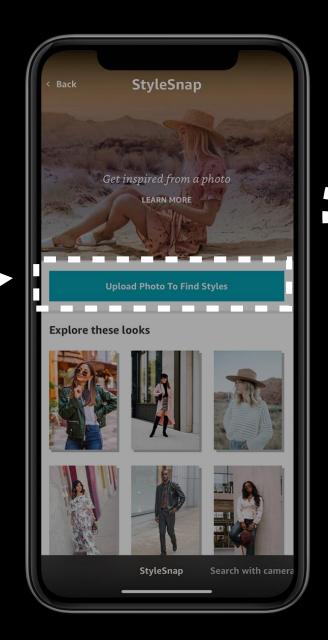
Demand forecasting for over 400MM products daily

Amazon – Over 99% of inventory is ordered automatically

Automatic selection of the optimal inbound carrier and delivery location

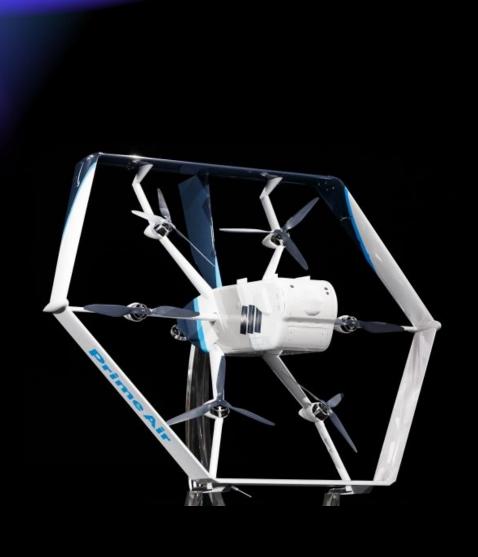












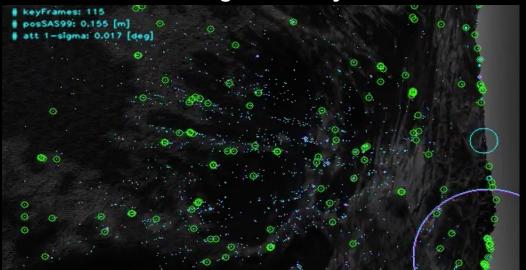








**Photogrammetry** 



**VSLAM** 



**Image Segmentation** 



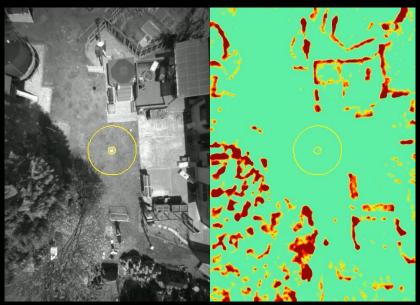
**Deep Neural Networks** 

















# Machine Learning accessible to all



#### It takes a diverse team to build a data product

Product Roadmap



**Business Decision Makers** 

Customer experience & production integration

Data Transport,
Transform & Storage

Applied Science

Infrastructure

Cloud and Security engineers



**Developers** 



**Data Scientists** 



**MLOps Engineers** 



- Other important personas in ML projects: BI analysts, Product Managers, Compliance experts
- Processes matter as well (feature prioritization, success metrics, security reviews, etc.)





## **Business Decision Makers**

#### Amazon SageMaker **Canvas**

Create ML predictions without any ML experience or writing any code

**GENERALLY AVAILABLE** 

## Amazon Quicksight Q

Ask questions of your data and receive answers with relevant visualizations

**GENERALLY AVAILABLE** 



#### Amazon QuickSight Q for Next Gen Stats







#### Amazon **CodeGuru**

Automate code reviews and optimize application performance with ML-powered recommendations

**GENERALLY AVAILABLE** 

## Amazon DevOps Guru

ML-powered cloud operations service to improve application availability

**GENERALLY AVAILABLE** 

#### Amazon Al Services

Easily add intelligence to applications. No machine learning skills required!





### Data Scientists & ML Engineers

#### Amazon SageMaker Studio

Integrated development environment (IDE) for the ML lifecycle. Prepare data, build, train, and deploy ML models

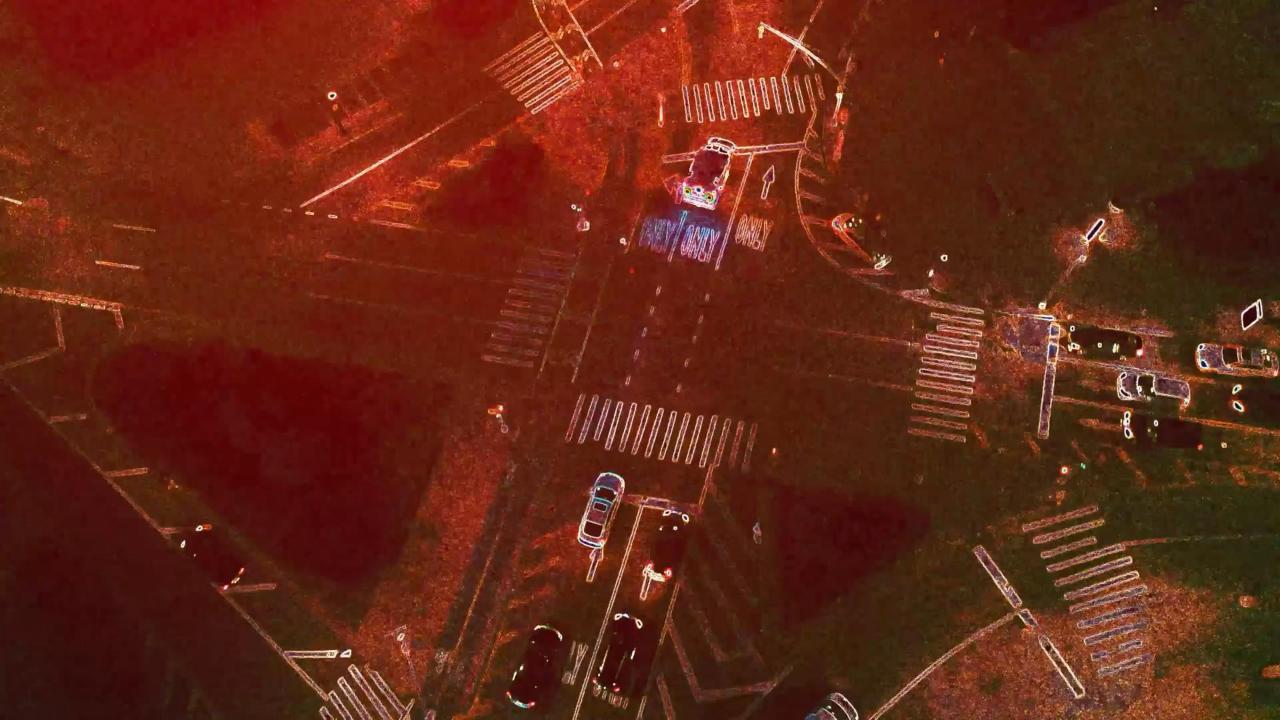
**GENERALLY AVAILABLE** 

## ML Infrastructure & Frameworks

High performance, costeffective, scalable infrastructure for every workload. Customise algorithms with ML Frameworks

**GENERALLY AVAILABLE** 







#### Amazon SageMaker Ground Truth **Plus**

Deliver high-quality training datasets fast, and reduce data labeling cost

**GENERALLY AVAILABLE** 

## ML for database developers

Bringing machine learning to more builders through databases and analytics services

**GENERALLY AVAILABLE** 





#### Artificial Intelligence for IT Operations (AIOps)

**Predictive** Scaling for Amazon EC2

Amazon CloudWatch

Anomaly Detection

Amazon **GuardDuty** 

Amazon **Macie** 

Proactively provisions EC2 capacity

Apply statistical & ML algorithms analyse metrics

Protect AWS accounts with intelligent threat detection

Discover and protect your sensitive data at scale





#### Amazon SageMaker Infrastructure Innovation

Amazon SageMaker **Training Compiler** 

Accelerate model training by 50%

Amazon SageMaker
Inference Recommender

Reduce time to deploy from weeks to hours

Amazon SageMaker
Serverless Inference

Lower cost of ownership with pay-per-use pricing

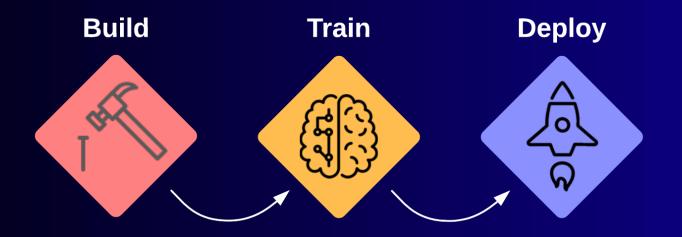
Amazon SageMaker **Neo** 

Run ML models anywhere with better performance

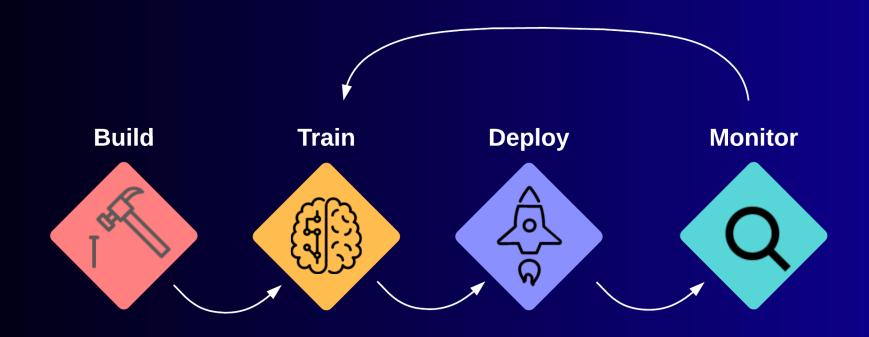


# Streamline the Machine Learning lifecycle

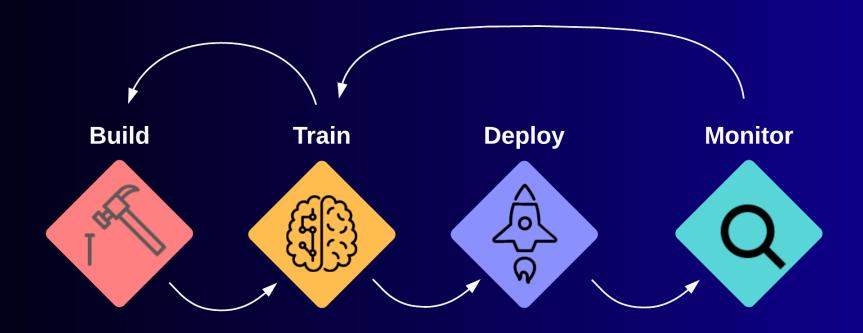




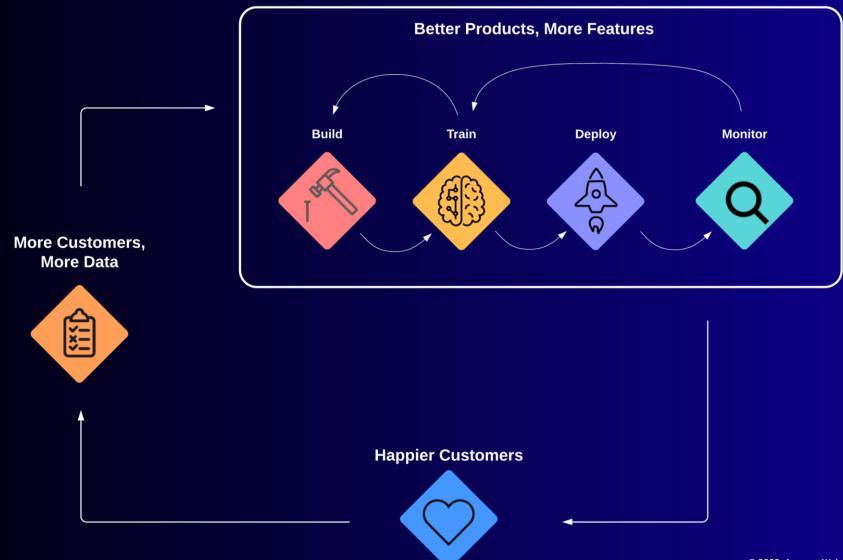














### Key tenets to optimize your MLOps lifecycle



Create automated and reproducible ML workflows



Manage models with a model registry



Enable continuous delivery with Infrastructureas-Code and CI/CD pipelines

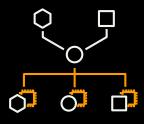


Monitor performance and feedback information to your models



#### **Amazon SageMaker Pipelines**

Managed machine learning CI/CD service



Centrally manage each step of the workflow



Share and re-run workflows



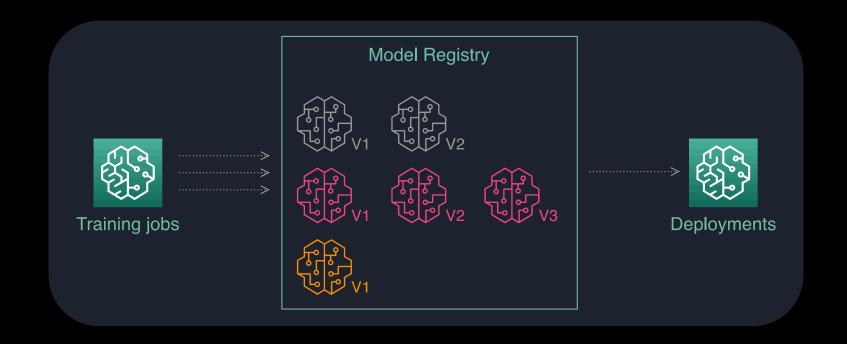
Choose from built-in templates



Compare workflows visually



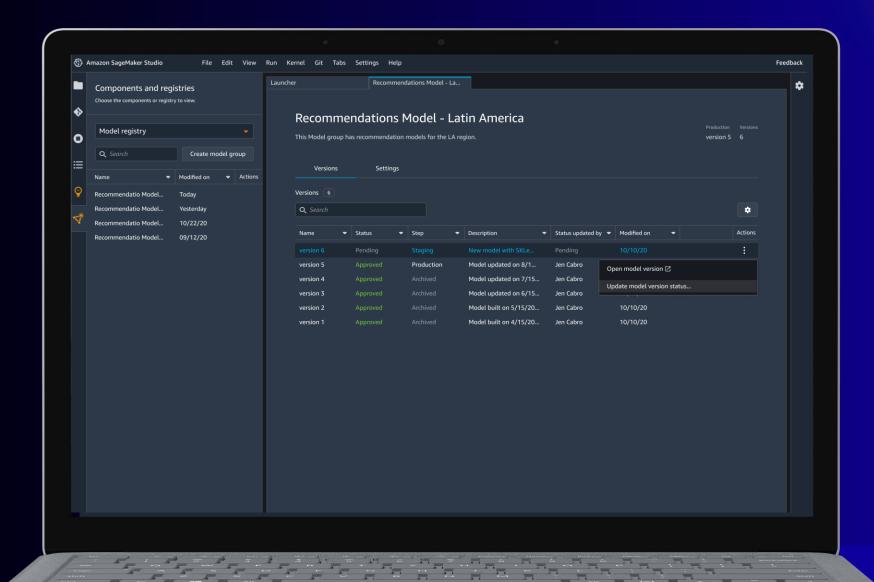
### Manage your models with a model registry



A centralized tracking system that stores lineage, versioning, and related metadata for published machine learning models. A registry may capture governance data required for auditing purposes, such as who trained and published a model, which datasets were used for training, the values of metrics measuring predictive performance, and when the model was deployed to production.

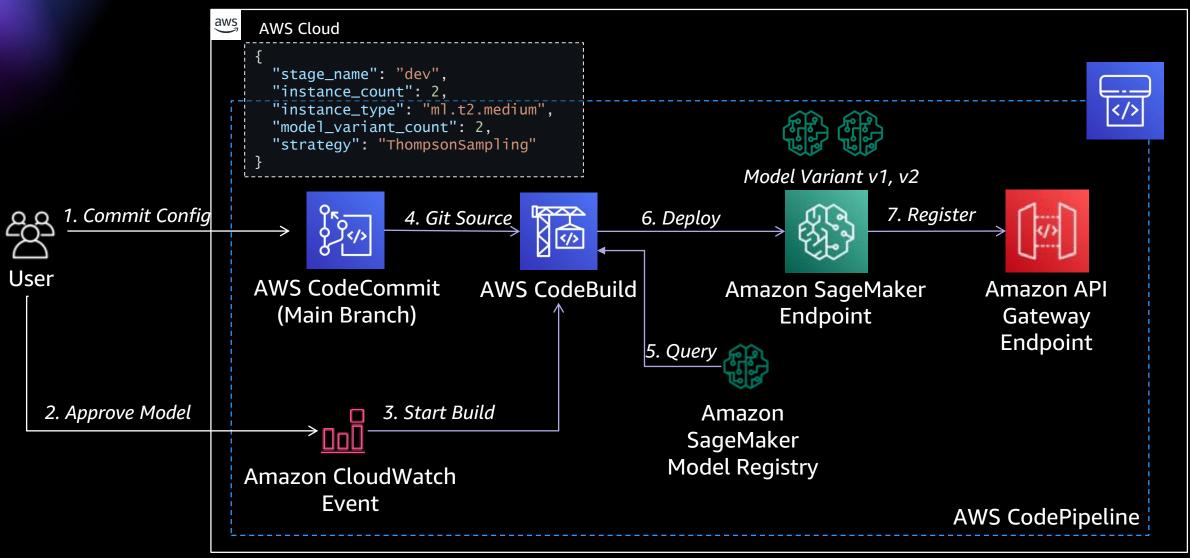


### Approve model for deployment



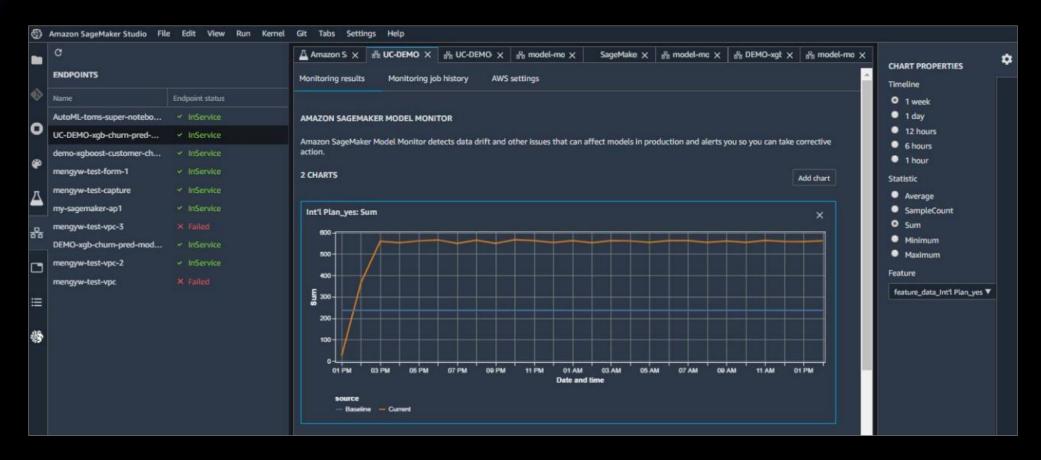


## Deploy a multi-variant endpoint





## Identify model drift with Amazon SageMaker Model Monitor and take action

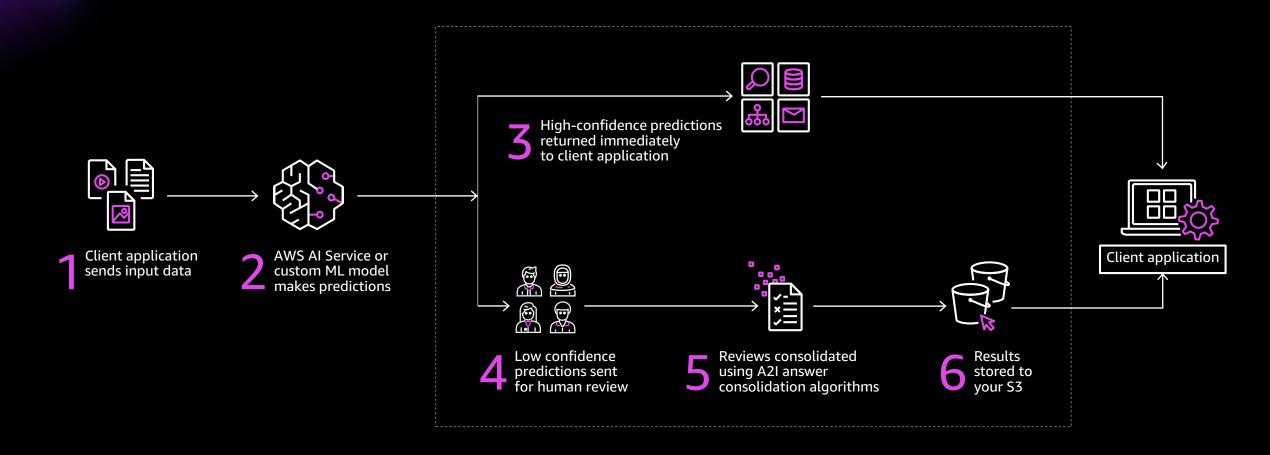




Amazon SageMaker Model Monitor automatically monitors ML models in production, and alerts you when data quality issues appear



# Build human review workflows required for your ML predictions with Amazon Augmented Al





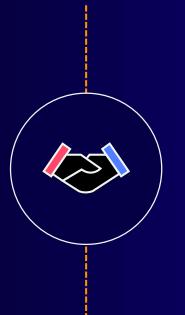
#### **Balancing needs of ML builders and Cloud IT**

ML Builders
Stay agile



Innovate with the speed and agility of AWS

Self-service access Experiment fast Respond quickly to change



**Cloud IT**Establish governance



Govern at scale with central controls

Security & Compliance Operations Spend management



#### **29 Million trained** by 2025 Machine Learning DeepRacer Training & Amazon SageMaker Machine Learning Certification Studio Lab University Nanodegree League



## Visit the AI & Machine Learning resource hub for more resources

Dive deeper into these resources, get inspired and learn how you can use Al and machine learning to accelerate your business outcomes.

- The machine learning journey e-book
- 7 leading machine learning use cases e-book
- A strategic playbook for data, analytics, and machine learning e-book
   Accelerate machine learning innovation with the right cloud services & infrastructure e-book
- Choosing the right compute infrastructure for machine learning e-book
- Improving service and reducing costs in contact centers e-book
- Why ML is essential in your fight against online fraud e-book
- ... and more!



https://bit.ly/3mwi59V

Visit resource hub



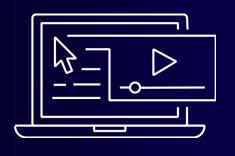
#### **AWS Machine Learning (ML) Training and Certification**

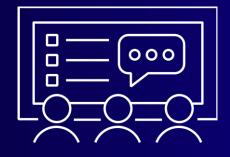


AWS is how you build machine learning skills

Courses built on the curriculum leveraged by Amazon's own teams.
Learn from the experts at AWS.

aws.training/machinelearning





## Flexibility to learn your way

Learn online with on-demand digital courses or live with virtual instructor-led training, plus hands-on labs and opportunities for practical application.

explore.skillbuilder.aws/learn



## Validate your expertise

Demonstrate expertise in building, training, tuning, and deploying machine learning models with an industry-recognized credential.

aws.amazon.com/certification



#### Thank you for attending AWS Innovate – AI/ML Edition

We hope you found it interesting! A kind reminder to **complete the survey.**Let us know what you thought of today's event and how we can improve the event experience for you in the future.

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- slideshare.net/AmazonWebServices
- twitch.tv/aws



#### Overview





Live Keynote and Closing

FOR BUSINESS
2 RETHINK POSSIBLE
TRACKS

Rethink possible: Innovation stories

Rethink possible: Accelerate AI & ML innovations

FOR BUILDERS
6 CORE CONCEPTS
TRACKS

AI/ML use case solutions

Build, train & deploy ML models

ML infrastructure

Data infrastructure for ML workloads

Scaling with ML

Uplevel your ML skills

3 LOCALIZED LANGUAGE

**Japanese** 

Korean

Bahasa Indonesia



**ACTIVITIES** 

**AGENDA** 







Builders zone



Hands-on demos & labs



Customer stories



AWS e-books & guides



Ask the experts



#### AGENDA AT A GLANCE

60 mins	Keynote: Innovate faster and build a smarter business with AI & ML on AWS						
	For Business: Rethink Possible		For Builders: Ci	reate Tomorrow			
	Rethink Possible: Innovation Stories	AI/ML use case solutions	Build, train & deploy ML models	ML infrastructure	Scaling with ML	AI & ML showcase	
30 mins		Modernize your CX innovation with ML-powered Amazon Connect	Get started with Amazon SageMaker in minutes	Rapidly launch ML solutions at scale on AWS infrastructure	Setting up secure and well-governed ML environments on AWS		
		LEVEL 200	LEVEL 100	LEVEL 200	LEVEL 200		
30 mins	Rethink Possible: Innovation stories	Build an intelligent document processing and search solution at scale	Data preparation: Using Amazon SageMaker and AWS Glue DataBrew	Build an end-to-end machine learning platform using Kubeflow on Amazon EKS	A no-code alternative to quickly predict churn using Amazon SageMaker Canvas		
		LEVEL 200	LEVEL 300	LEVEL 300	LEVEL 200		
30 mins	Fraud detection on AWS	Build machine learning models with Amazon SageMaker efficiently	Machine learning inference with AWS Lambda and Amazon EFS	Solving challenges with AI/ML powered by Intel			
	LEVEL 100	LEVEL 200	LEVEL 200	LEVEL 200	LEVEL 100		
Break	Rethink Possible: Accelerate AI & ML Innovations	AI/ML use case solutions	Build, train & deploy ML models	Data infrastructure for ML workloads	Uplevel your ML skills	Ask the Experts     Customer stories	
30 mins	Rethink machine learning for regulated industries	Easily build custom computer vision models using Amazon Rekognition	Train ML models quickly and cost-effectively with Amazon SageMaker	Sentiment analysis using Amazon Aurora machine leaming integration	Getting started to learn and experiment ML with Amazon SageMaker Studio Lab	Builders Zone     Hands-on labs	
	LEVEL 100	LEVEL 200	LEVEL 300	LEVEL 200	LEVEL 100		
30 mins	Rethink machine learning for supply chain	Using AI/ML to automate content moderation and compliance	Bias detection and explainability in ML	Integrate easy-to-use machine learning into your analytics workloads	Applying AWS machine learning to next-gen DevOps		
	LEVEL 100	LEVEL 200	LEVEL 200	LEVEL 200	LEVEL 300		
30 mins	Reinventing industrial operations with AI and ML	Using Hugging Face models on Amazon SageMaker	Rightsizing and optimizing cost of Amazon SageMaker endpoints using serverless deployments and automated instance type recommendations	Democratize machine learning with Amazon Redshift ML to drive employee attraction, not attrition	Machine learning for developers		
	LEVEL 100	LEVEL 200	LEVEL 200	LEVEL 300	LEVEL 200		
30 mins	Al and ML product development: How you can leverage Al and create productive teams to deliver transformative experiences	Running Intelligent applications at edge using AWS AI/ML	Implementing MLOps with Amazon SageMaker	Accelerate your Amazon SageMaker model training with Amazon FSx for Lustre and Amazon S3	Start your engines with AWS DeepRacer		
	LEVEL 100	LEVEL 200	LEVEL 300	LEVEL 300	LEVEL 300		
45 mins	Closing: Accelerate rapid innovation with AI & ML						

# Thank you!

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@captainklein

