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Modernize log analytics with Amazon OpenSearch Service

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Amazon Web Services



Agenda

- Amazon OpenSearch Service Introduction
- Why do you need Amazon OpenSearch Service?
- How to get started?
- Best Practices
- Security
- Demo

Why log analytics?

Machine generated data



- IT & DevOps
- Applications & Cloud infrastructure
- IoT & Wireless

Valuable Insights



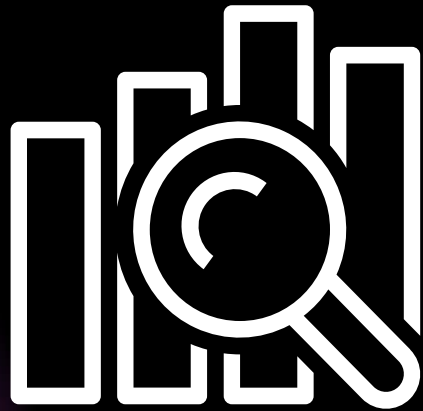
- Systems insights
- Products insights
- User behaviors
- Security threat detection
- Anomalous behaviors

Right tool



- Manual text analysis is difficult
- Traditional databases do not scale well
- Data warehouse do not provide indexes

Amazon OpenSearch Service



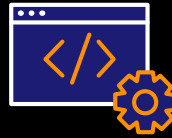
Amazon OpenSearch Service is a fully managed service that makes it easy to deploy, manage, and run OpenSearch cost effectively with industry-leading reliability, scalability, and security

Benefits of Amazon OpenSearch Service



Fully managed

Get a production-ready cluster up and running in minutes; no more patching, versioning, and backups



Access to all data

Capture, retain, correlate, and analyze *all* data



Highly scalable and available

Resize your cluster with a few clicks or a single API call; replicate data across multiple Availability Zones



Secure and compliant

Deploy into VPC and restrict access using security groups and IAM policies; support HIPAA, PCI, and ISO compliance



Cost effective

Pay-as-you-use pricing without any upfront costs or minimum requirements



Tightly integrated with other AWS services

Seamless data ingestion, security, auditing, and orchestration

How does OpenSearch work

1

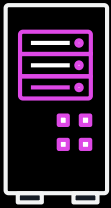
Send data as JSON via REST APIs

2

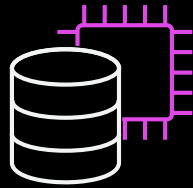
Data is indexed—
all fields searchable,
including nested JSON

3

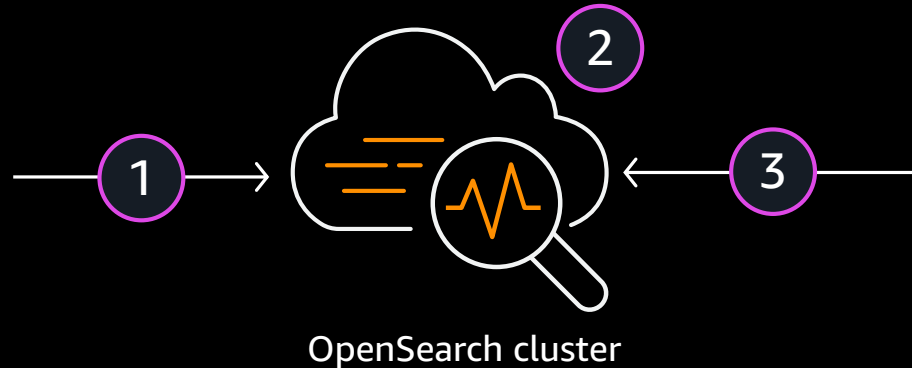
REST APIs, for fielded
matching, Boolean
expressions, sorting,
and analysis



Server, application,
network, AWS,
and other logs



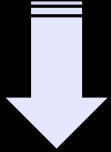
Application data



Application users, analysts,
DevOps, security

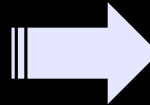
Storing logs as documents

```
unicomp6.unicomp.net -- [01/Jul/1995:00:00:14 -0400] "GET /shuttle/countdown/count.gif HTTP/1.0" 200 40310
unicomp6.unicomp.net -- [01/Jul/1995:00:00:14 -0400] "GET /images/NASA-logosmall.gif HTTP/1.0" 200 786
unicomp6.unicomp.net -- [01/Jul/1995:00:00:14 -0400] "GET /images/KSC-logosmall.gif HTTP/1.0" 200 1204
d104.aa.net -- [01/Jul/1995:00:00:15 -0400] "GET /shuttle/countdown/count.gif HTTP/1.0" 200 40310
d104.aa.net -- [01/Jul/1995:00:00:15 -0400] "GET /images/NASA-logosmall.gif HTTP/1.0" 200 786
d104.aa.net -- [01/Jul/1995:00:00:15 -0400] "GET /images/KSC-logosmall.gif HTTP/1.0" 200 1204
129.94.144.152 -- [01/Jul/1995:00:00:17 -0400] "GET /images/ksclogo-medium.gif HTTP/1.0" 304 0
199.120.110.21 -- [01/Jul/1995:00:00:17 -0400] "GET /images/launch-logo.gif HTTP/1.0" 200 1713
```



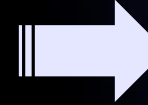
```
{
  "host" : " d104.aa.net",
  "@timestamp" : "1995-07-01T00:00:15Z",
  "verb": "GET",
  "request": "/images/KSC-logosmall.gif",
  "response": 200
  "size": 1204
}
```

JSON



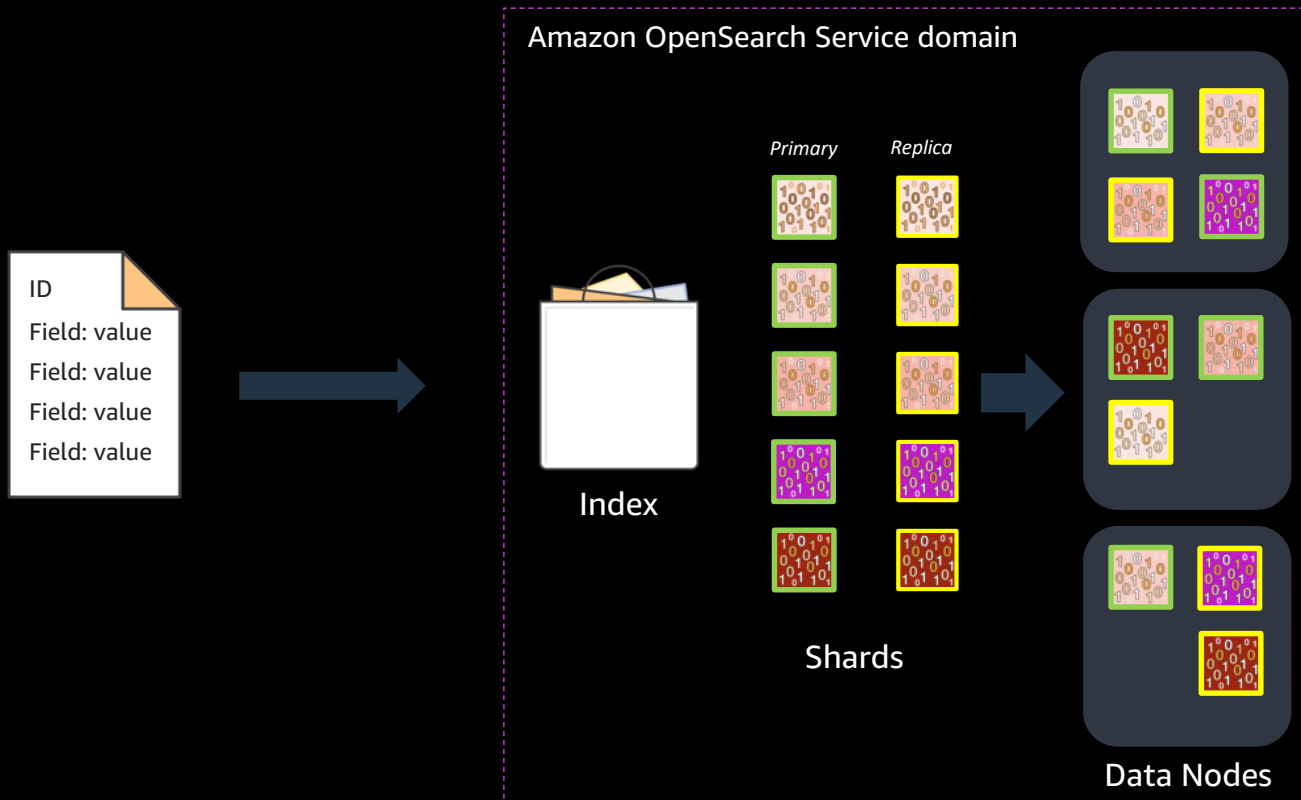
```
id: xxxxxx
host: d104.aa.net
@timestamp: xxxx
verb: GET
app: CRM-WEB
...
```

JSON



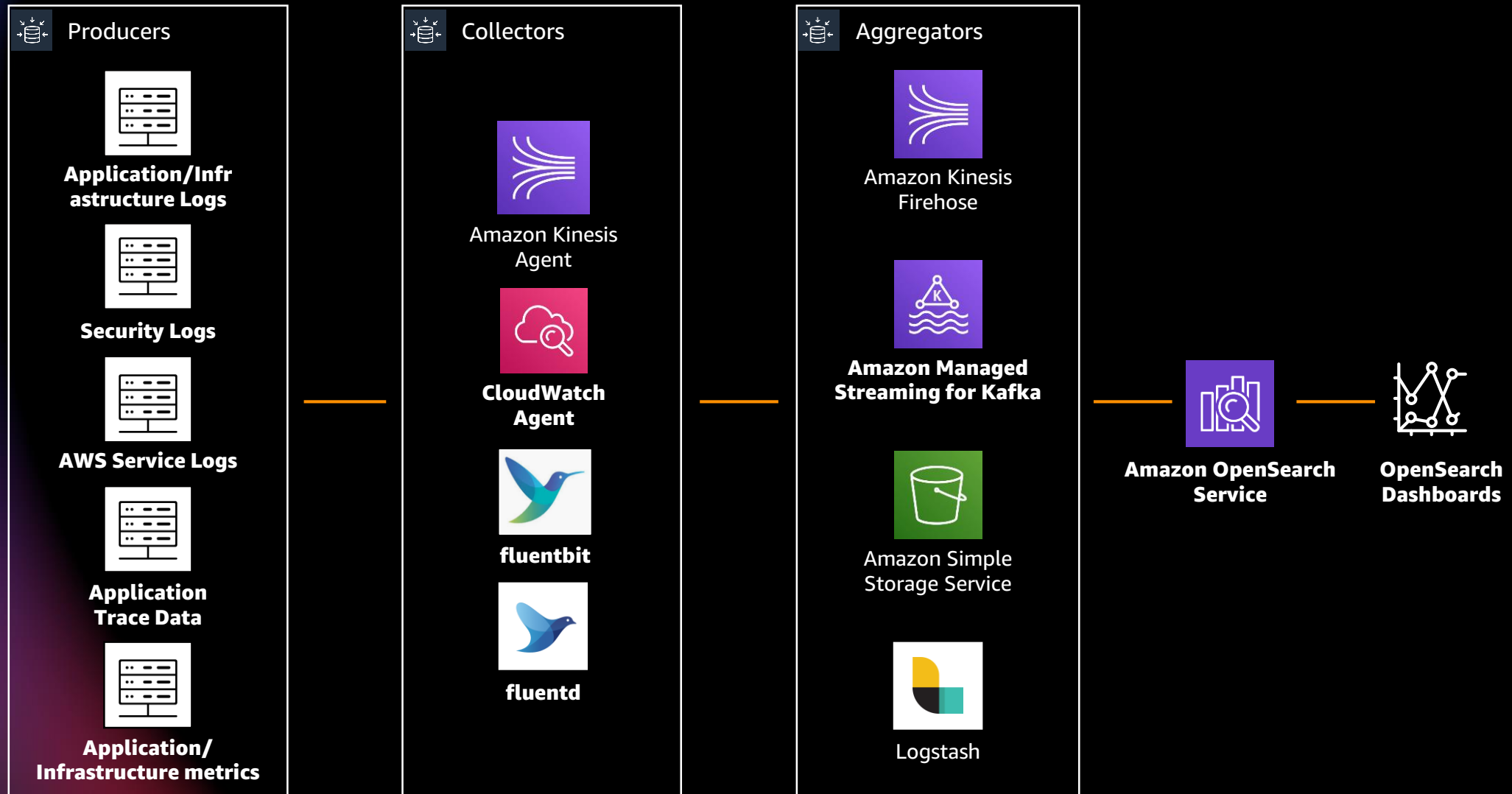
Amazon OpenSearch
Service

Data is stored in indexes, distributed across shards

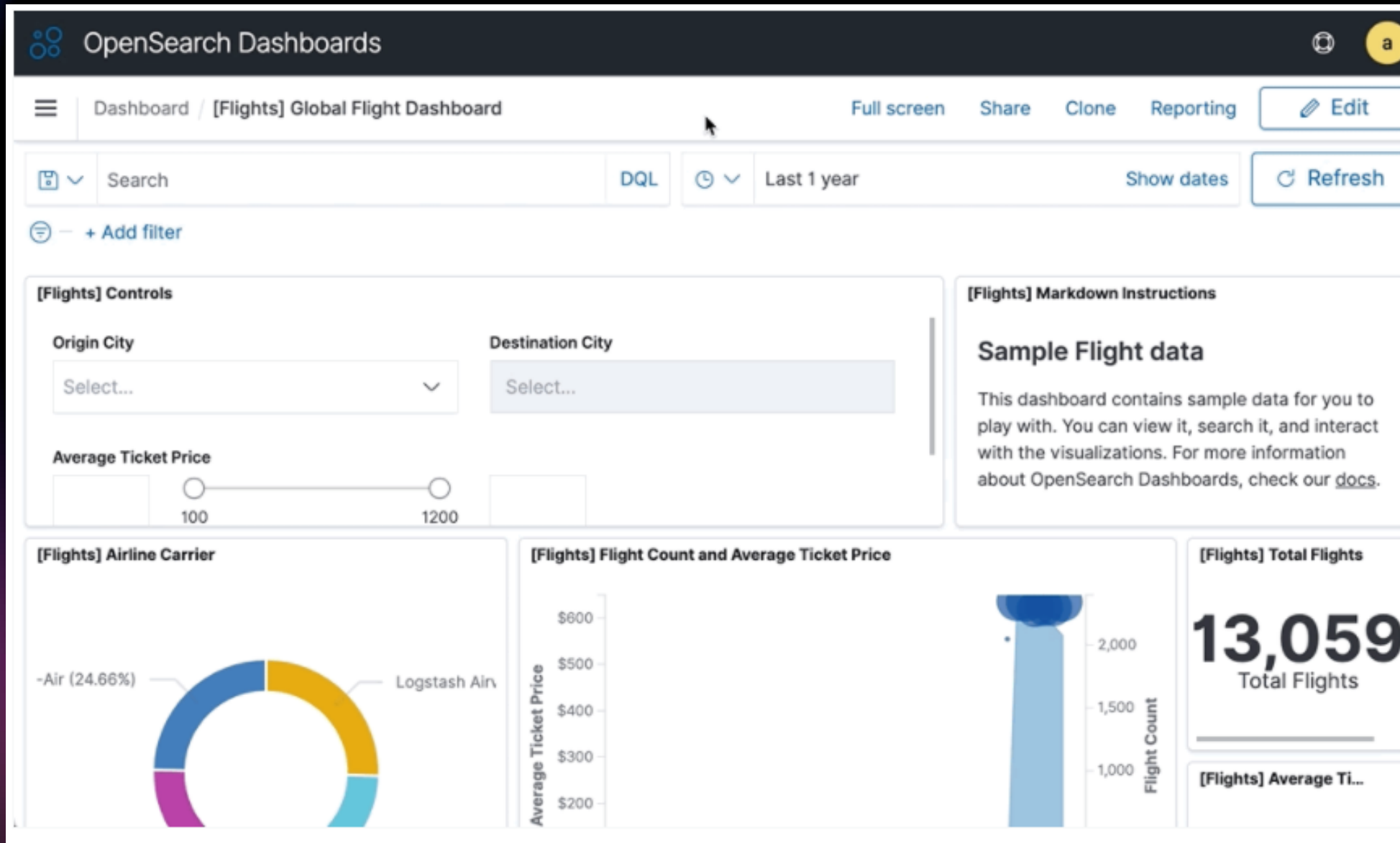


- The index is an abstract entity it holds a *corpus* of documents
- Shards are distinct sets of documents. They store and compute
- OpenSearch distributes shards to data nodes
- Shards are primary or replica

Amazon OpenSearch Service data ingestion

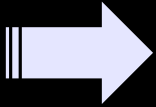


Visualise data in OpenSearch dashboard



Use query API to retrieve data from Amazon OpenSearch Service

```
GET logs/log/_search
{
  "query": {
    "term": {
      "verb.keyword": {
        "value": "GET"
      }
    }
  }
}
```

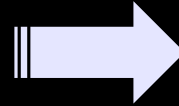


Amazon OpenSearch Service domain

Field Value	Document Ids
GET	26,23,34 ...
PUT	21,10,20 ...
HEAD	12,14,24 ...

Index Lookup

Query logic



ID:	26
ID:	23
ID:	34

Matches

Scoring, aggs



ID:	34
ID:	23
ID:	26

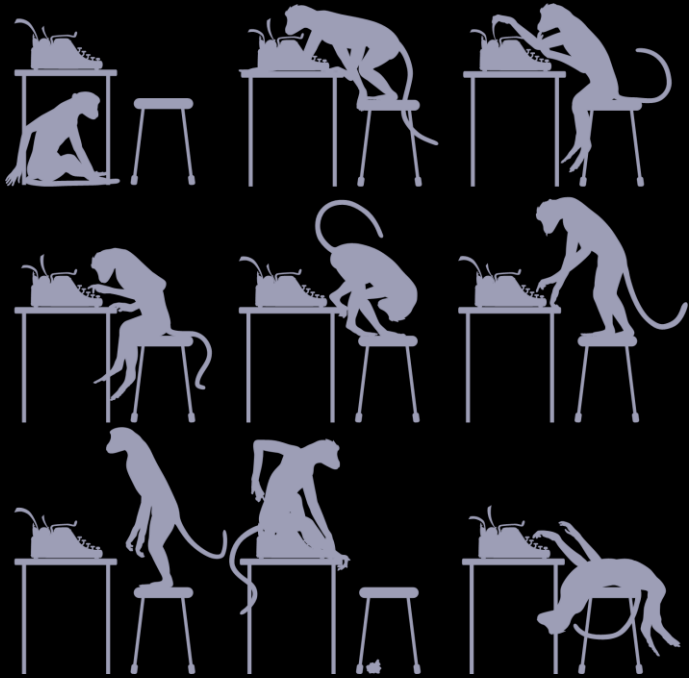
*Sorted matches
by rank
(Search Results)*



Get best practices for
Amazon OpenSearch Service

Best practices

Sharding strategy



- Set primary shard based on storage volume, recommended shard size between 30GB and 50GB (*test your shard sizes for optimal indexing/search throughput*)
- Always use at least 1 replica in production
- Set shard count in index template to achieve recommended shard size
- Review sharding strategy regularly to ensure you are staying close to recommended shard sizes

Indexing naming and rotation

crm-web-2021-08-26
crm-web-2021-08-27
crm-app-2021-08-26
crm-app-2021-08-27

- Create index with root string (e.g. crm-web, crm-app) for easier index pattern creation for searching.
- Create index rotation frequency based on volume e.g. if you are receiving large volume then daily rotation.
- Daily index simplifies index management.
- Optimize rotation to achieve recommended shard size.
- Use aliases from start to avoid search clients configuration updates due to any naming/indexing strategy changes

There is no substitute to testing



- Benchmark your cluster search and indexing throughput.
- Test different sharding and indexing strategies to find optimal indexing and searching throughput
- Usually incorrect sharding strategy are responsible for cluster performance issues. Validate your sharding strategy by testing peak search traffic and data volumes
- Determine the limits of your cluster configuration and scaling thresholds by testing

Create recommended Amazon CloudWatch alarms



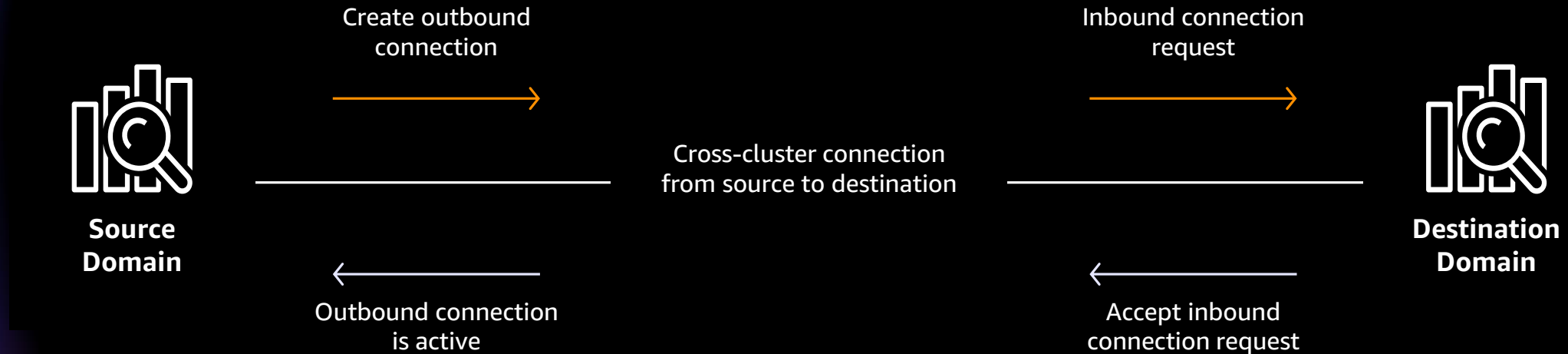
Name	Metric	Threshold	For Periods
ClusterStatus.red	Maximum	≥ 1	1 x 1 min
ClusterIndexWritesBlocked	Maximum	≥ 1	1 x 5 mins
CPUUtilization/MasterCPUUtilization	Average	$\geq 80\%$	3 x 15 mins
JVMMemoryPressure/Master...	Maximum	$\geq 80\%$	3 x 5 mins
FreeStorageSpace	Minimum	$\leq (25\% \text{ of avail space})$	1 x 1 min
AutomatedSnapshotFailure	Maximum	≥ 1	1 x 1 min



<https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/cloudwatch-alarms.html>

Cross-cluster search for Amazon OpenSearch Service

INCREASE SCALABILITY, EFFICIENCY & AVAILABILITY, BY SEPARATING DISTINCT WORKLOADS



- Single OpenSearch dashboards interface to search across all included domains
- Tune domain resources for specific workloads
- Isolate failures to specific workloads



<https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/cross-cluster-search.html>

UltraWarm, low cost storage tier for Amazon OpenSearch Service



**Store massive
amounts of
log data**



**Run interactive log
analytics and
visualization**



**Higher performance
and durability**

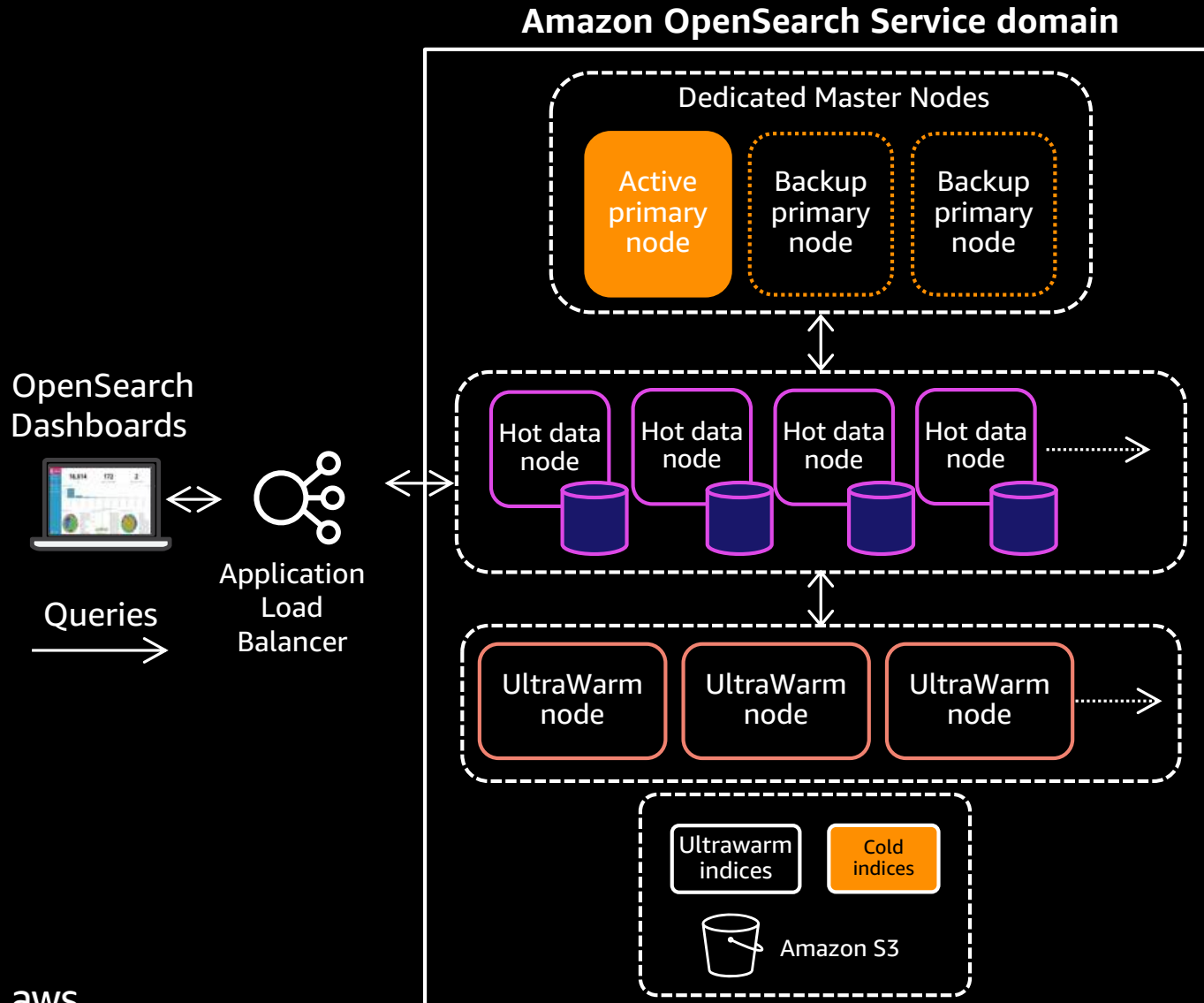


**Achieve up to
90% cost
savings**

UltraWarm for Amazon OpenSearch Service

A WARM STORAGE TIER FOR AMAZON OPENSEARCH SERVICE

New Cold storage!



90% lower cost

Scale up to 3 PB per domain

Analyze years of operational data

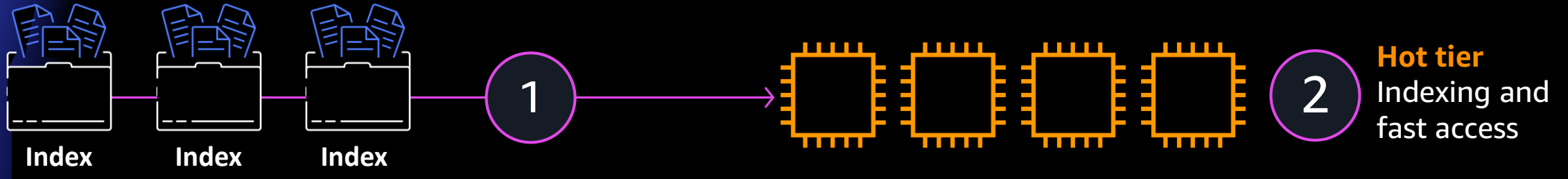
Interactive log analytics
and visualization



<https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/ultrawarm.html>

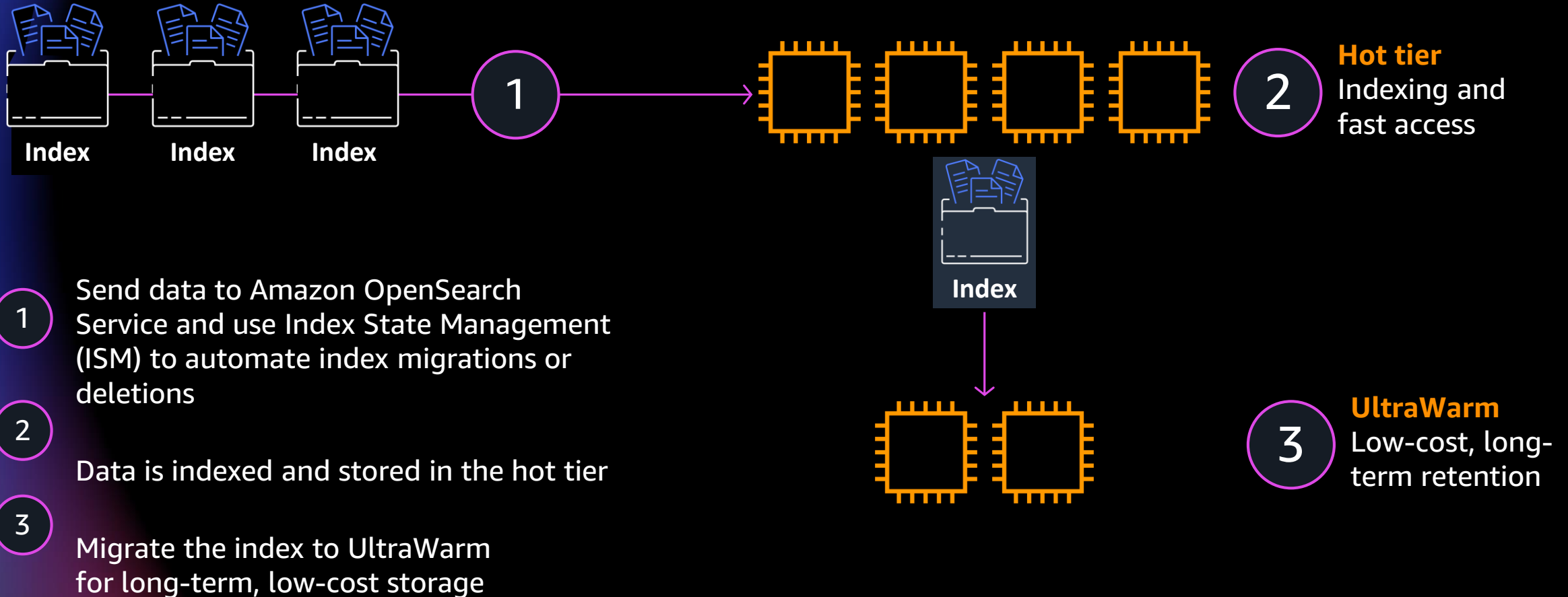


Index State Management (ISM) for data lifecycle

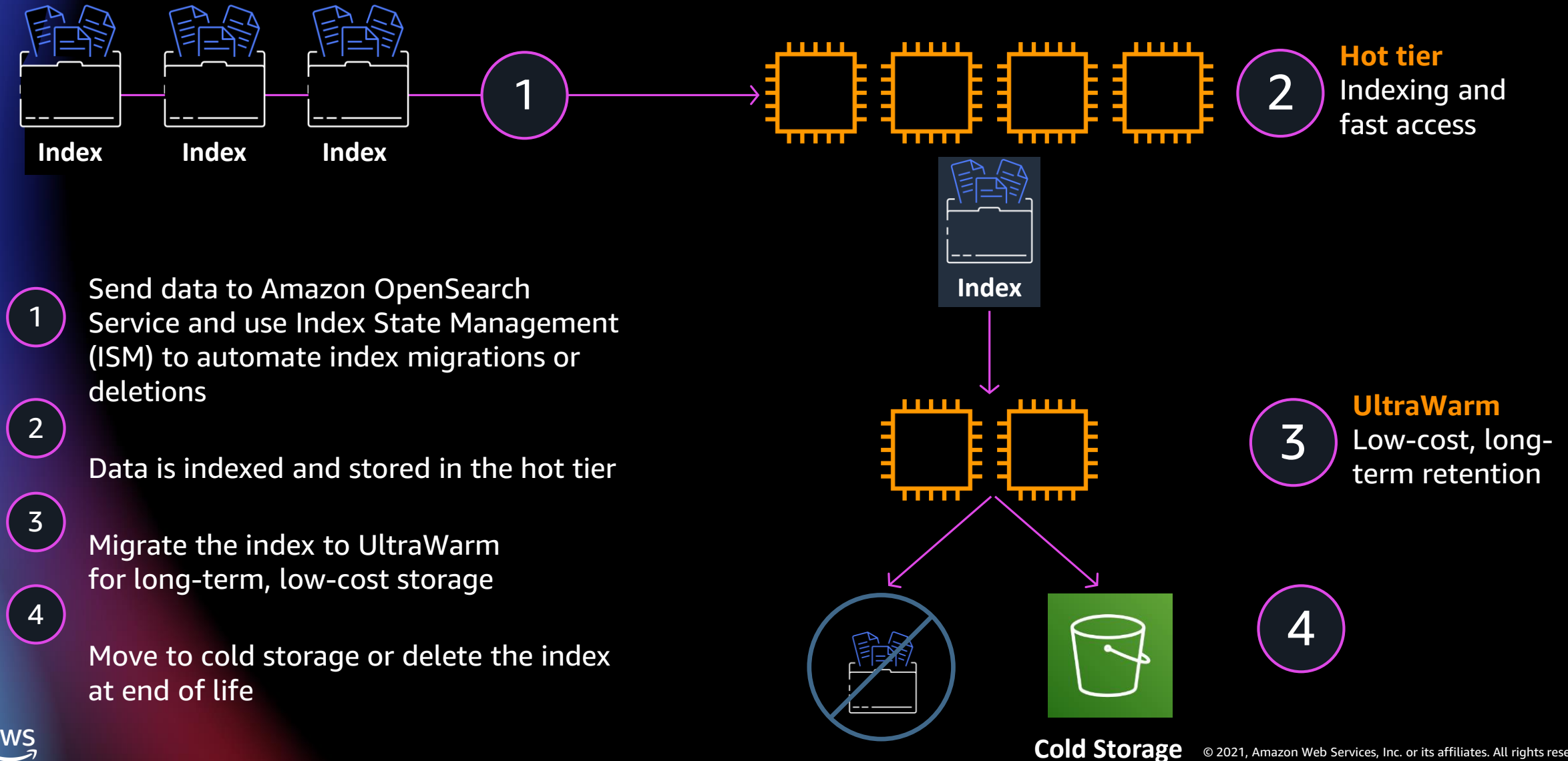


- 1 Send data to Amazon OpenSearch Service and use Index State Management (ISM) to automate index migrations or deletions
- 2 Data is indexed and stored in the hot tier

Index State Management (ISM) for data lifecycle



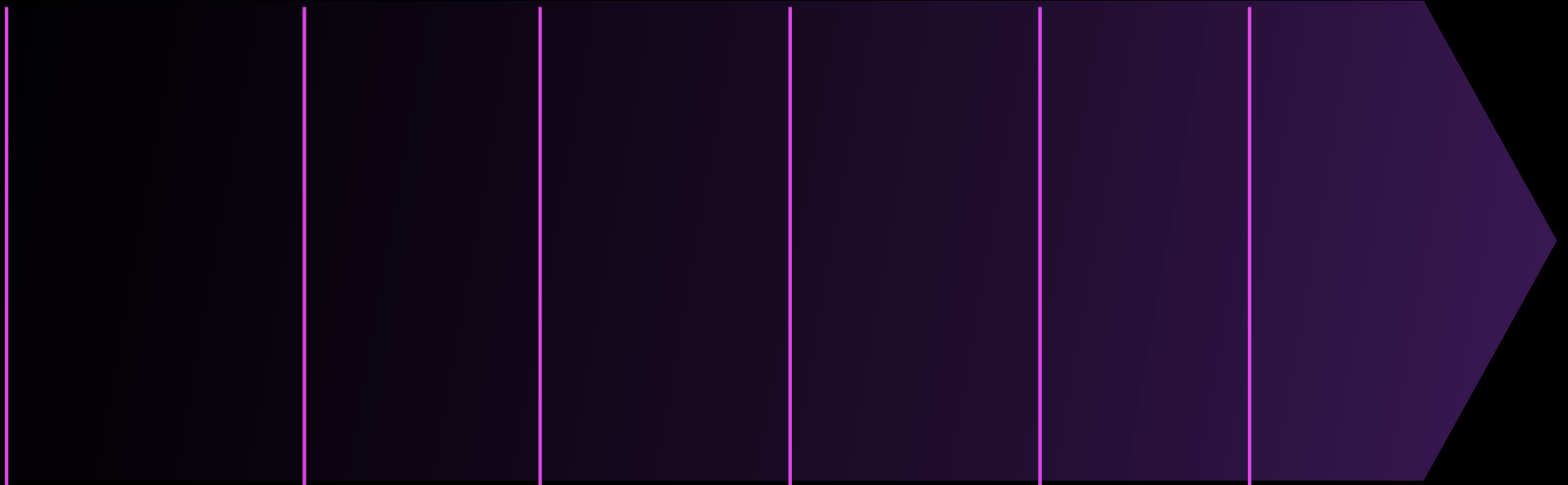
Index State Management (ISM) for data lifecycle



Security

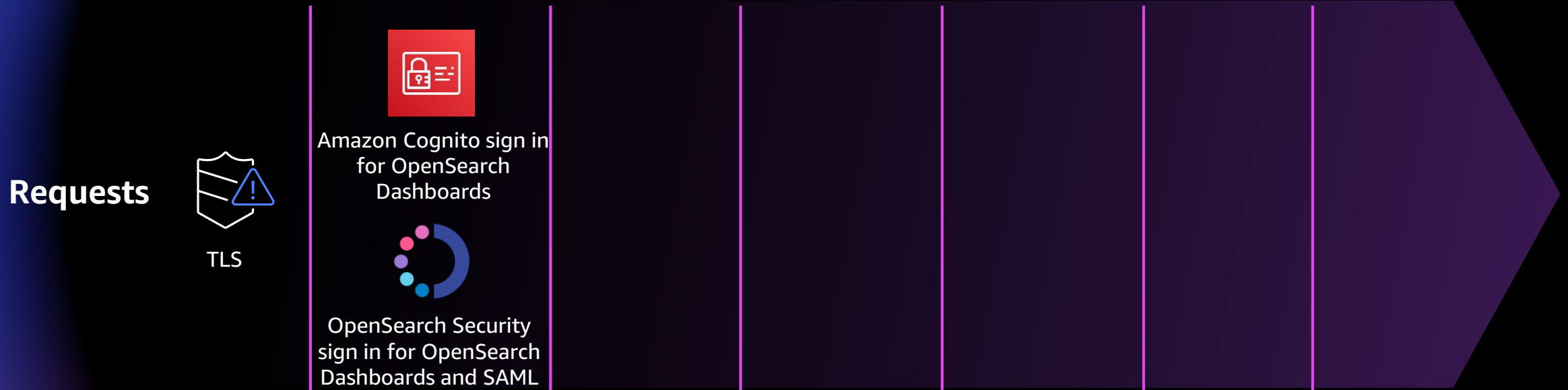
Multi-layer security with Amazon OpenSearch Service

Requests



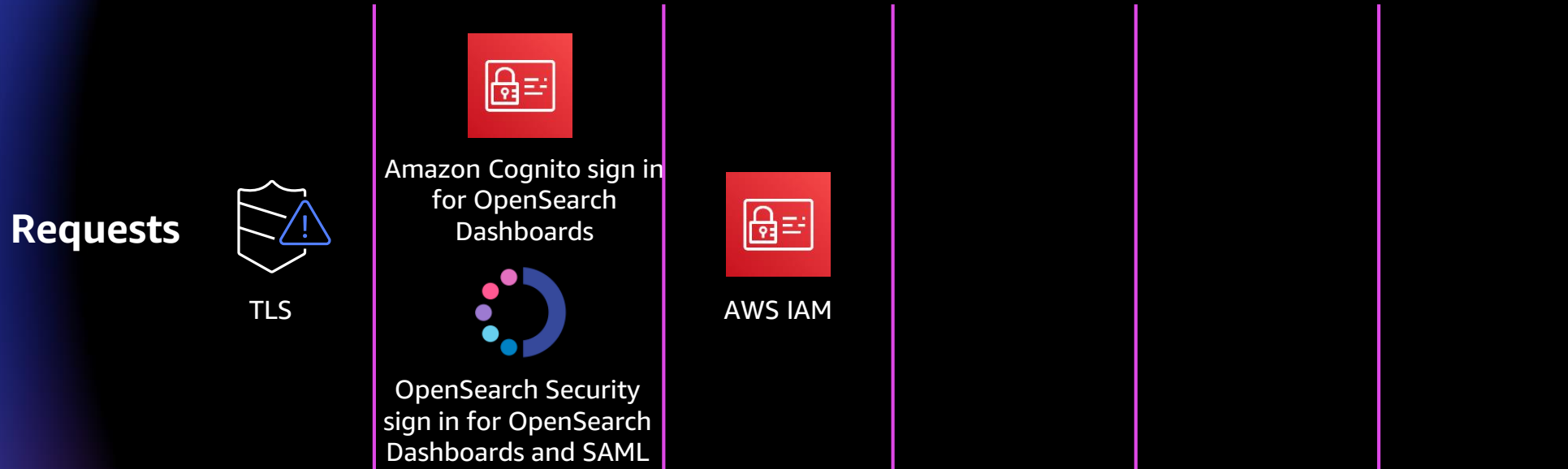
- Encrypted from end to end—in flight with Transport Layer Security (TLS), at rest with AWS Key Management Service (KMS).
- Use a private endpoint to deploy into your Amazon Virtual Private Cloud (VPC) and security groups for traffic control.
- Includes OpenSearch Dashboards login via Amazon Cognito integration, or native with OpenSearch Security and SAML.
- Coarse-grained access control with AWS Identity and Access Management (IAM) policies.
- Fine-grained access control for tighter control over your data.

Multi-layer security with Amazon OpenSearch Service



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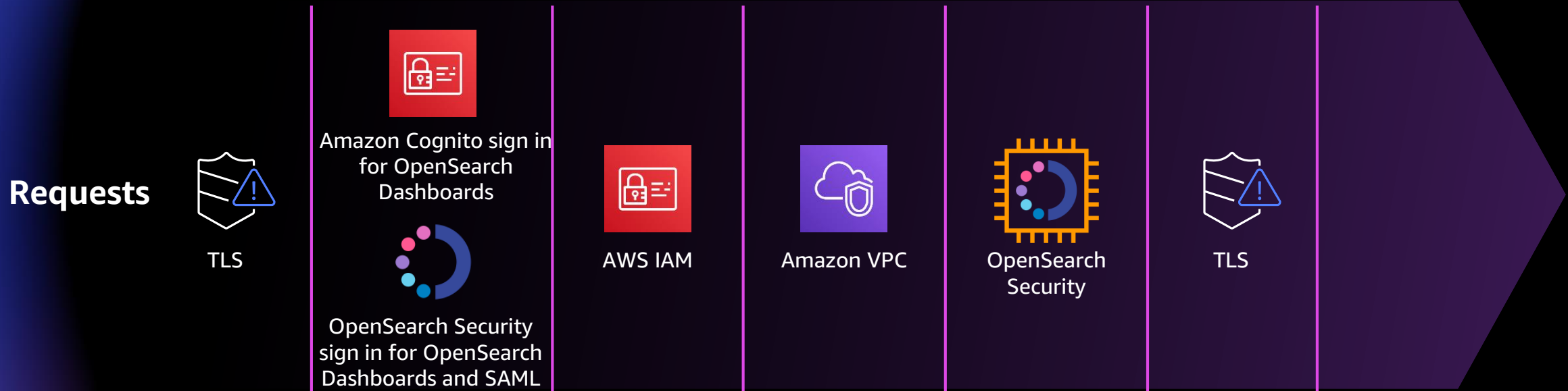
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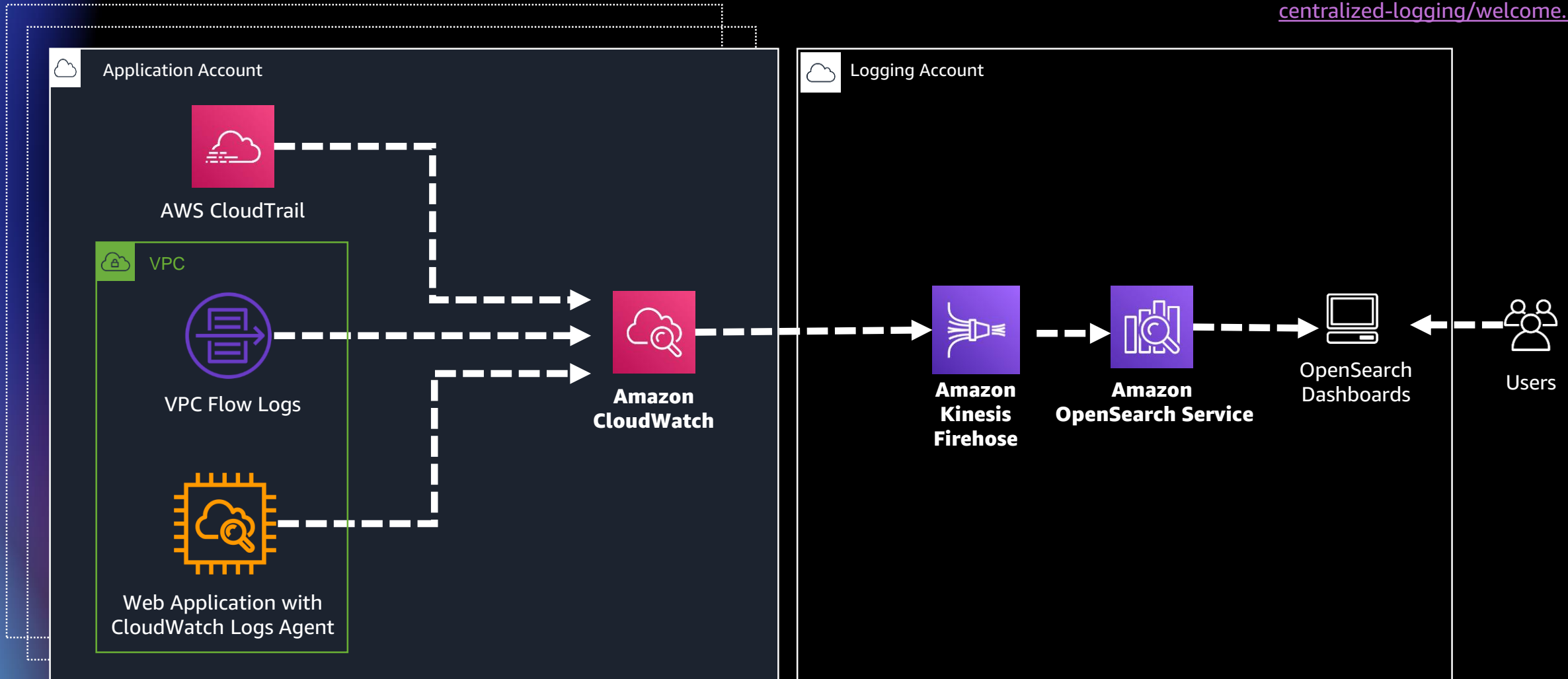
Demo



Multi-Account log analytics architecture demo



<https://docs.aws.amazon.com/solutions/latest/centralized-logging/welcome.html>



Recap

- Analyzing your machine generated data can give you valuable insights that can create efficiencies and differentiate your business
- Amazon OpenSearch Service is purpose built service for log analytics
- There are few key best practices that you can use to get the best out of your OpenSearch clusters
- Using Ultra-warm, cross cluster searching you can scale your workloads
- OpenSearch provide you fine grain access control so you can give your user access to only the data that they own

Additional resources

- <https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/es-gsg.html>
- <https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/cloudwatch-alarms.html>
- <https://docs.aws.amazon.com/elasticsearch-service/latest/developerguide/aes-bp.html>
- <https://aws.amazon.com/blogs/big-data/introducing-cold-storage-for-amazon-elasticsearch-service/>
- <https://docs.aws.amazon.com/solutions/latest/centralized-logging/welcome.html>



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- The new leadership mindset for data & analytics
- Harness data to reinvent your organization
- Put your data to work with a modern analytics approach
- Breaking free from on-premises database constraints
- Cloud storage adoption: From cost optimization to agility & innovation
- A strategic playbook for data, analytics, and machine learning
- ... and more!



<https://tinyurl.com/aws-data-resource>


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