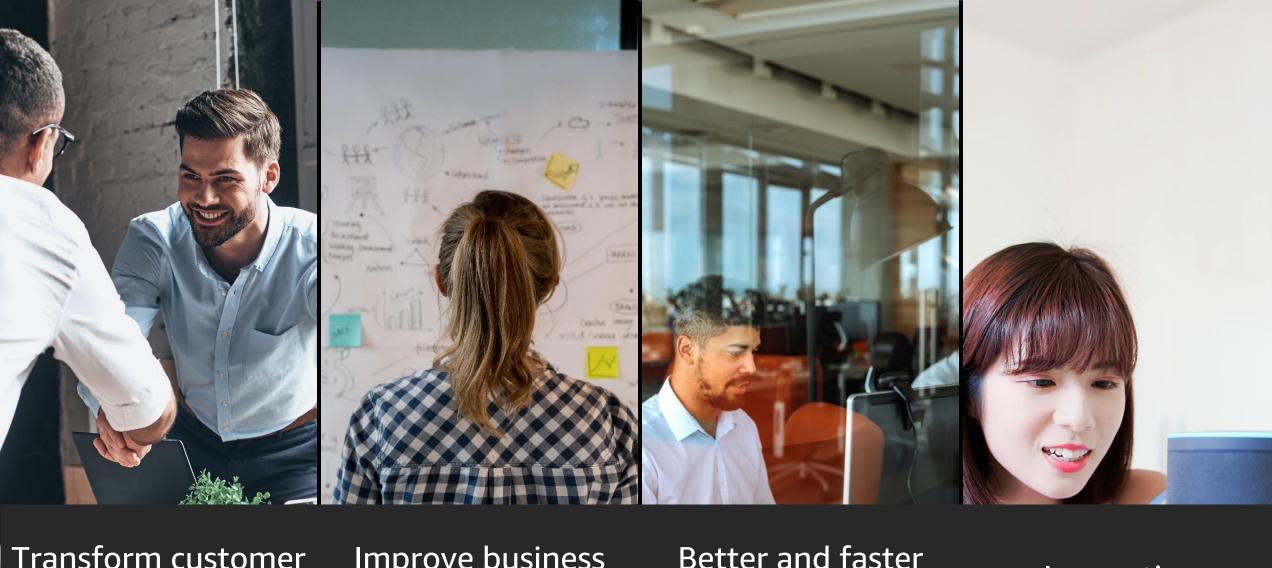


Building a smarter, faster business with a modern data strategy

Olivier Klein

Chief Technologist Asia-Pacific Amazon Web Services



Transform customer experience

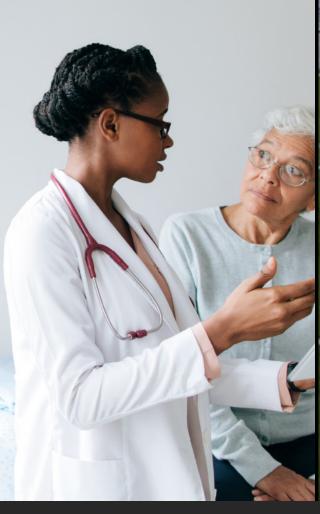
Improve business operations

Better and faster decision-making

Innovation











CONVOY





#### **Improve Operations:**

Demand and financial forecasting
Process automation and optimization
Supply chain optimization
Fraud detection
Anomaly detection

#### **Customer Experience:**

Personalization & Recommendations

Contact Center intelligence

Customer-insight driven product development

#### **Marketing Optimization:**

Customer 360
Improve targeting
Better understand performance
Churn analysis

#### **Application development:**

Data-based applications

Dev operations



## Work backwards from business outcomes

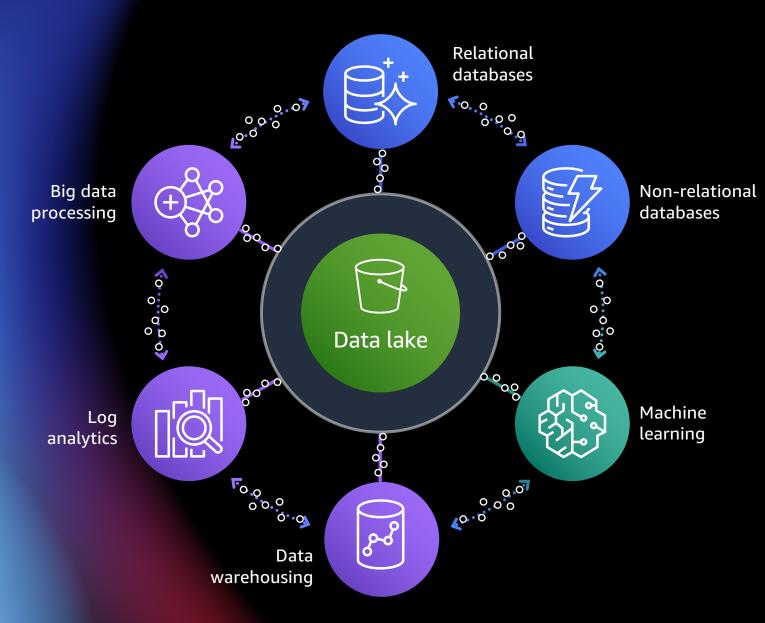


## Work backwards from business outcomes



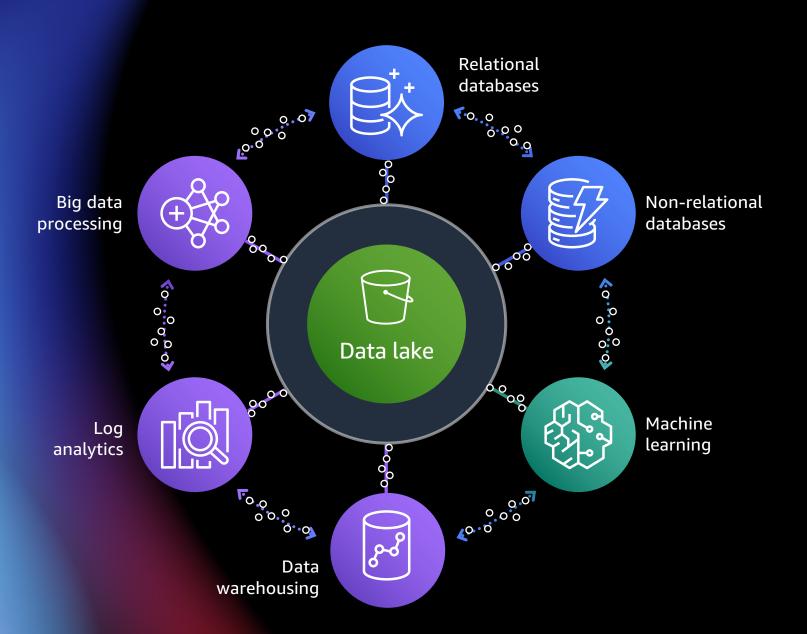
Have data strategy that doesn't throw data away





# Lake house approach for cost-effective storage of versatile data







9

whispir

onelogin

Symantec.

Segment

New Relic

epsagon

Auth0

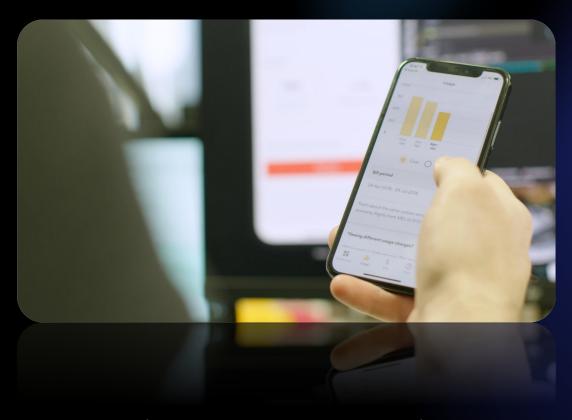
SUGARCRM.

SignalFx

ATLASSIAN Opsgenie

ERP





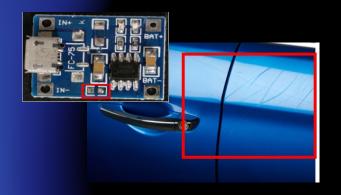
Data improves customer experiences



## Data comes in many forms and shapes



### **Democratize Computer Vision**



Manufacturing quality control



Reimagined retail insights



Workplace safety and social distancing monitoring



Supply chain efficiency



#### AWS Panorama Appliance & SDK

CV at the edge on-site with existing IP cameras

Bring your own model or use plenty of CV apps from partners



### Amazon Lookout for Vision

Spot defects and anomalies using computer vision

No ML experience required – start building a model with as few as 30 images



## moderna

messenger therapeutics

Moderna Therapeutics is using AWS

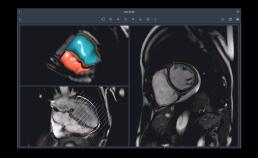
Machine Learning to automate their lab
and manufacturing processes, making it
even faster for them to develop mRNA
vaccines and bring them to market.



Using AWS ML, GE Healthcare developed a model that can learn from thousands of medical scans to detect anomalies more accurately and efficiently, allowing radiologists to prioritize patients needing immediate attention.



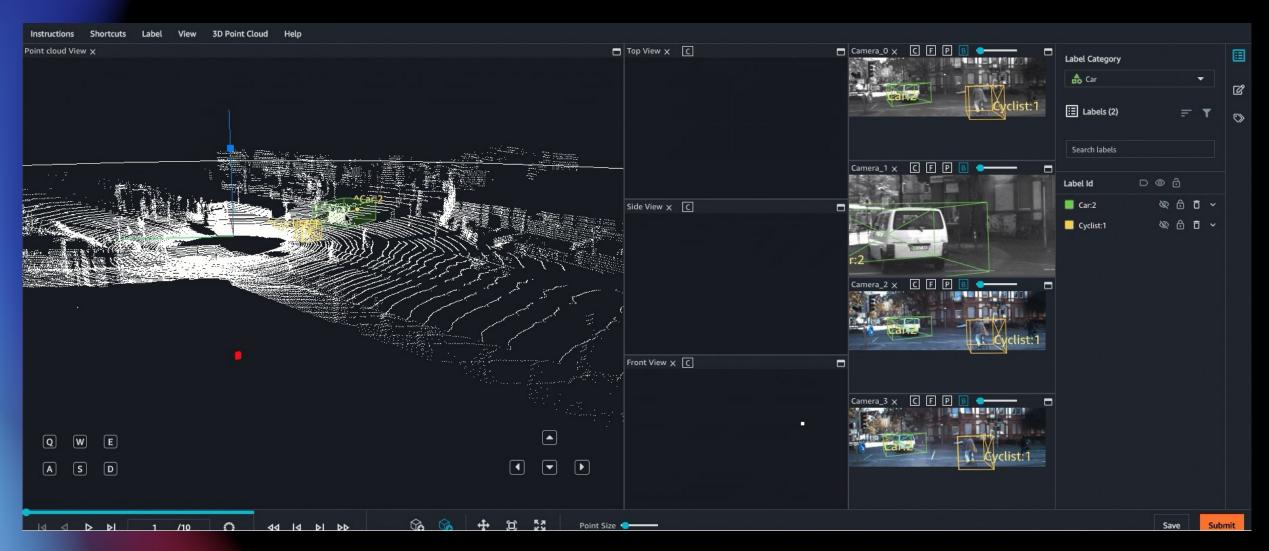
X-Ray analysis



MRI scans analysis



## **Sensorfusion with Amazon Sagemaker**





# Data analytics and driving insights should not be limited to technologists





#### Data is an organizational asset

Scalable and flexible platform to handle all types of data at speed and scale

#### Data platform

#### Data access is democratized

Users can easily and quickly experiment with data and new ideas

#### Common platforms & unified governance

Enable analytics teams to make better decisions and drive new innovations





Business outcomes



AWS data lake



## **Analytics flywheel example**

#### Example business use case: Credit decisioning

- ✓ Banking transactions
- ✓ Credit scores

00

- ✓ Macroeconomic data
- ✓ Alternative data



- ✓ Economic forecasting
- ✓ Company cash flow prediction
- ✓ Risk modeling optimization

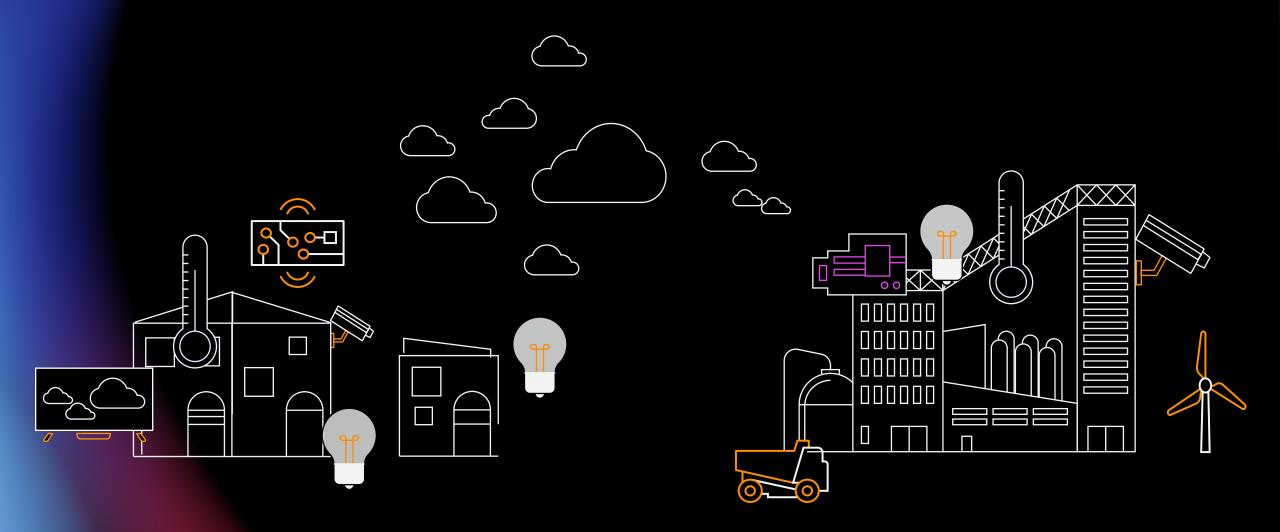
- Faster approval times
- ✓ Provide credit to new customer base



## Digital and physical worlds are merging



## Connectivity generates additional data points

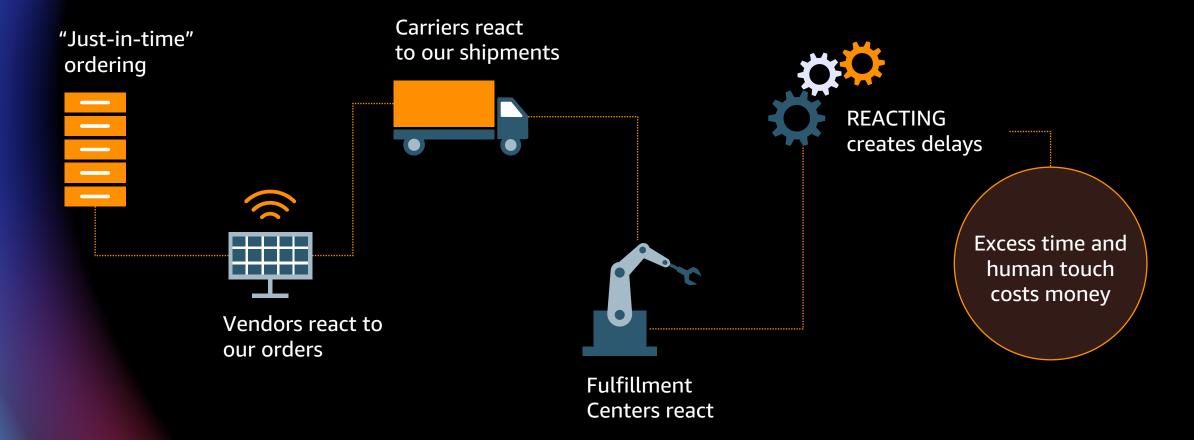




# Predict the future for better and more streamlined experiences

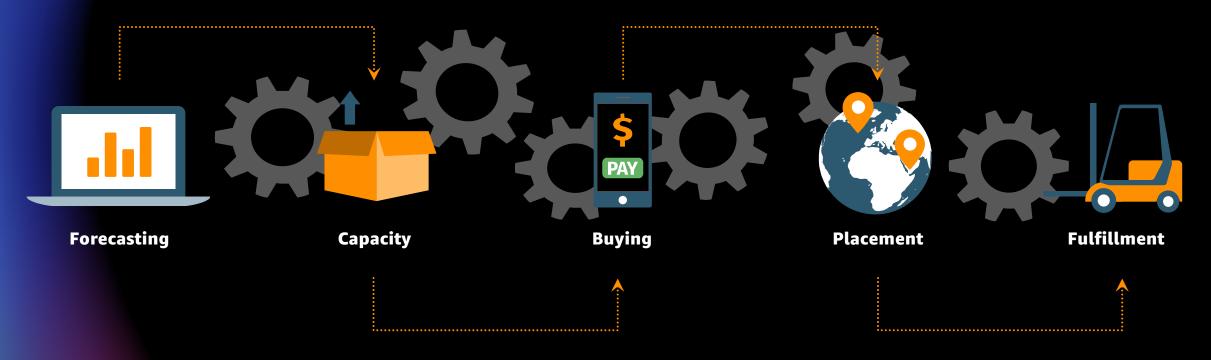


## **Traditional Supply Chain Flow**





## **Amazon's Supply Chain – Automation End-to-End**



Demand forecasting for over 400MM products daily

Amazon – Over 99% of inventory is ordered automatically

Adjust for regional demand by redistribution of items in the network



### Forecasting at Amazon.com

Using machine learning to solve complex forecasting problems

Traditional statistical methods

Use of Machine Learning

Use of deep learning

15 x Improvement in accuracy
Use of deep learning

Use of Machine Learning

1995 2000 2007 2010 2015 2020

Movies TV Shows Apps Settings

4K HDR



High price variability



Regional vs national demand



Slow moving products



New products



Highly seasonal products



## In closing

- Build a data strategy based on business outcomes
- Data takes many forms and shapes physical and digital worlds are merging
- Don't limit analytics and machine learning to your technology teams
- Use the power of AI/ML in conjunction with data to streamline business and improve experiences



#### Visit the AWS Data Resource Hub

Dive deeper with these resources, get inspired and learn how you can use data to make better decisions and innovate faster.

- Building a winning data strategy
- The new leadership mindset for data & analytics
- Harness data to reinvent your organization
- Put your data to work with a modern analytics approach
- Breaking free from on-premises database constraints
- Cloud storage adoption: From cost optimization to agility & innovation
- A strategic playbook for data, analytics, and machine learning
- ... and more!



https://tinyurl.com/aws-data-resource

Visit resource hub



#### **AWS** Training and Certification

#### **Empower your teams with comprehensive training**

By building skills with AWS Training and Certification, businesses and individuals can see the bigger picture understanding the reasoning behind every data point. As training progresses and teams become data-fluent, previously hidden insights come into view.

## Build data skills to unlock any insight

#### Leverage free digital training

Learn how to harness the world's most valuable resource: data. Access digital and virtual instructor-led courses on data analytics and databases built by the experts at AWS and start your learning journey to become data-driven.

Take a digital course »



#### **Get certified**

Earn industry-recognized credibility and set tangible goals for success with industry-recognized certifications, like AWS Certified Data Analytics – Specialty.

**Learn more** »



#### Ramp-up your skills

Deep dive into new topics and focus on knowledge gaps at your own pace with the AWS Ramp-Up Guide: Database and AWS Ramp-Up Guide: Data Analytics. With a wide range of whitepapers, blog posts, videos, webinars and peer resources available for data professionals to leverage for independent learning.

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#### Thank you for attending AWS Innovate – Data Edition

We hope you found it interesting! A kind reminder to **complete the survey.**Let us know what you thought of today's event and how we can improve the event experience for you in the future.

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